

An Introduction To Management Consultancy Baaij

Management Consultancy provides a comprehensive introduction to the consulting industry. The text uses theory as a basis for critical discussion, ensuring students understand both the theory and its limitations. The authors' engaging writing style is combined with a wealth of real-world practical examples, putting theory into context.

This is the ideal companion for those needing guidance when carrying out a research project in a management or a business-related subject. The text is succinct and concise, written with modular courses in mind for the reader to quickly gain an overall perspective of the fundamental areas and identify the key points that need to be addressed. This clear and practical book also covers the requirements of more general areas of business research and consultancy. New to this edition is a chapter devoted to the analysis of qualitative data - an area many students find they want to focus on. A new accompanying student website also gives practical guidance on some of the problems students face: assistance with writing a research proposal; the structure of a dissertation; collecting data - how much is enough; citing references; links to other resources. Dissertations and projects form an integral part of many MBA and degree programmes and this text is invaluable when tackling this area for the first time. The authors approach the research task in a step-by-step manner, covering areas such as data collection, observational methods, and data analysis.

Global policy making is unfurling in distinctive ways above traditional nation-state policy processes. New practices of transnational administration are emerging inside international organizations but also alongside the trans-governmental networks of regulators and inside global public private partnerships. Mainstream policy and public administration studies have tended to analyse the capacity of public sector hierarchies to globalize national policies. By contrast, this Handbook investigates new public spaces of transnational policy-making, the design and delivery of global public goods and services, and the interdependent roles of transnational administrators who move between business bodies, government agencies, international organizations, and professional associations. This Handbook is novel in taking the concepts and theories of public administration and policy studies to get inside the black box of global governance. Transnational administration is a multi-actor and multi-scalar endeavour having manifestations, depending on the policy issue or problems, at the local, urban, sub-regional, sub-national, regional, national, supranational, supra-regional, transnational, international, and global scales. These scales of 'local' and 'global' are not neatly bounded and nested spaces but are articulated together in complex patterns of policy activity. These transnational patterns represent a reinvigoration of public administration and policy studies as the Handbook authors advance their analysis beyond the methodological nationalism of the nation-state.

This textbook provides students with an easy to use, proven roadmap for completing a successful consulting project from start to finish. Primarily designed for students who work as outside consultants on solving client problems and investigating potential opportunities, the textbook's structure first explains the consulting process to students and then depicts it in a chronological flow, using real-life examples to demonstrate practical application. Each section builds upon the previous one, focusing on the development of critical thinking, problem solving, and communication skills for employability. Now in its sixth edition, this text has been fully revised to bring it up to date with the current business context and global environment, including: A major expansion of the tools and resources needed for students to conduct research on a client's situation. A new final chapter that ties the overarching consulting process together and focuses on how the student should use this experience for their own professional development. New examples of award-winning projects to provide practical guidance. Fresh material on the use of new technologies in the consulting process, ethics and data management, and remote working. This well-renowned model promotes a conceptual understanding of the consulting process and the interactions between and among students, the team, the client, and the instructor. Management Consulting Projects should be essential reading for experiential Business Consulting modules, Small Business Management, and Strategic Management at postgraduate and MBA level.

Wedding Planning and Management: Consultancy for Diverse Clients, 2nd Edition provides students, consultants, vendors, scholars and engaged couples with a comprehensive introduction to the business of weddings. Looking through an event management lens, this is the only book to thoroughly explore the fundamentals of weddings, including historical and cultural foundations, practice, and the business of wedding planning in one volume. An emphasis on diversity, traditions from cultures around the globe are integrated throughout with over 80 international case studies that inspire and set standards for best practice. Since the first edition, there have been many changes in the business of weddings and this second edition has been updated in the following ways: Updated content to reflect recent issues and trends in areas such as family dynamics, media influences, impacts of technology, legislation and the global economy. Every chapter is updated with the most recent research, statistics, vendor information and consultant guidelines. New international case studies explore current research, cultural traditions, vendor relations and consulting best practice. New companion website for instructors that includes PowerPoint slides, case study solutions, additional discussion ideas and assignments. The book is illustrated in full color and contains over 150 images by top wedding photojournalist Rodney Bailey end-of-chapter checklists, practical scenarios and review questions to test readers' knowledge as they progress. Maggie Daniels and Carrie Loveless bring a combination of over 40 years of industry practice and teaching experience, and have written a book that is the ideal guide to successful wedding planning and management.

Everything you need to know about building a successful, world-class consulting practice Whether you are a veteran consultant or new to the industry, an entrepreneur or the principal of a small firm, The Consulting Bible tells you absolutely everything you need to know to create and expand a seven-figure independent or boutique consulting practice. Expert author Alan Weiss, who coaches consultants globally and has written more books on solo consulting than anyone in history, shares his expertise comprehensively. Learn and appreciate the origins and evolution of the consulting profession Launch your practice or firm and propel it to top performance Implement your consulting strategies in public and private organizations, large or small, global or domestic Select from the widest variety of consulting methodologies Achieve lasting success in your professional career and personal goals The author is recognized as "one of the most highly regarded independent consultants in America" by the New York Post and "a worldwide expert in executive education" by Success Magazine Whether you're just starting out or looking for the latest trends in modern practice, The Consulting Bible gives you an unparalleled toolset to build a thriving consultancy.

Whether you are looking to build on your management studies or experience of working in business, you are likely to have come across management consultancy and will need a clear and concise introduction to this area to help you understand its practices and techniques in order to hire and implement management consultancy in the future. This text provides you with these essentials for success in your studies and later industries when working with and not just for consultancy firms. The text is built around learning objectives to empower your understanding of the 'what', 'how', 'when' and 'why' at macro and micro levels of management consultancy and its stakeholders, and provides you with engaging real life examples and extra web materials for study. As well as full courses on management consultancy, this text will be invaluable to your management knowledge and skill-set across strategy, change, analytics, problem-solving, solution implementation and decision-making as applied by the world's top management consulting firms, such as McKinsey & Company, The Boston Consulting Group, and Bain & Company. Visit the companion website www.sagepub.co.uk/baij Lecturer's resources Lecturer's guide Teaching notes per chapter Answer guidance to end-of-chapter questions in book Suggested discussion questions Suggested small group assignments Suggested small group field project Lecture slides Option 1: provide all figures of the book on PowerPoint slides Option 2: create complete PowerPoint presentations for each chapter Exercises Exam questions Discussion forum Student resources Templates for developing logical

structures Web resources Consultancy publications Consultancy web site, career page Job application preparation services Consultancy institutions

Management consultants of various kinds play an important role in the world of business, and within other types of organization. The Oxford Handbook on Management Consulting is a comprehensive overview of thinking and research on management consultancy with contributions from leading international scholars. The first section provides an account of the historical developments in management consulting research, and how current thinking has evolved from prior work. The second section focuses on disciplinary and theoretical perspectives, their diversities, areas of synergy, and parallel concerns. The following sections examine consulting as a knowledge business, consultants and management fashion, and the relationship between management consultants and their clients. The Handbook concludes with an assessment of areas of future research and debate. By bringing together a wide range of research and thinking on management consulting across different disciplines, sub-disciplines, and conceptual approaches, the Handbook provides a comprehensive understanding of both current thinking and future directions for research.

This book discusses how systems thinking and approaches can aid management consultants in navigating the complexities of client advisory in current realities. It thereby brings to the forefront aspects of holism, flexibility and responsibility - the keys to success in today's world. Management consultants are called in to offer an independent expert view of an organisation/ a situation and are expected to address some of the most pressing problems businesses face. The client does not exist in a silo, but in a complex environment that lies at the intersection of a range of internal and external factors that are often unseen and unpredictable. The organisation itself presents an alien territory that the consultant is expected to acclimatise to within a very short period of time, and come up with solutions that "insiders" would not have been able to visualise. The book presents a range of ideas, concepts and reference cases that are relevant and topical for consultants in their daily work. It argues that systems thinking allows holism and flexibility in management consulting - while holism is about the ability to encompass the environmental and organisational complexity, flexibility is about the ability to think creatively and adopt different approaches to accommodate this complexity. With commentaries, case studies, conceptual models and perspectives that cut across multiple industries, sectors and countries, this book is a valuable resource for academics and professionals alike. The book's inner pages and its page on Springer.com contain additional comments providing perspectives of clients, industry experts and academia.

The UK management consultancy market is predicted to grow by 8 per cent a year up to the year 2000. Growth is predicted at a similar pace in many countries. However, much is changing in this market and clients' needs are becoming more complex. This text addresses trends and problems in this area.

Mastering Management Consultancy is a comprehensive guide for all consultants looking to provide a first-class service to their clients and who wish to become expert practitioners. Calvert Markham shows how consultants can develop their performance in a wide range of areas, including:

- Product development and marketing consultancy.
- Selling and managing consultancy projects.
- Consultancy problem solving.
- Running a consultancy business.
- Managing client relationship

Whether you're a beginner just starting up a consulting practice, or a veteran looking for ways to invigorate your existing business, An Insider's Guide to Building a Successful Consulting Practice is an invaluable resource. Featuring real stories from consultants in diverse industries, the book offers simple yet powerful ways to:

- Identify a market and narrow your focus
- Make a smooth transition from employee to independent consultant
- Sell effectively even if you've never sold before
- Establish visibility through speaking, writing, and networking
- Build credibility by leveraging the credibility of others
- Set prices based on value
- Develop a marketing strategy and divide your time between marketing and delivering your services
- Keep plenty of work in your pipeline
- Adapt and thrive in any market condition
- And much more

Complete with the results of an original survey of 200 successful independent consultants, this handy guide provides the kind of real-life advice you need to build a thriving business.

"Providing a balance between critical analysis and practical skills, Management Consultancy provides insights into industry trends, client engagements and consultancy careers, to ensure you have all the information and guidance you require to become a successful management consultant." --Book Jacket.

A practical, step-by-step guide to learn and develop the proven successful methods and techniques of the world's leading management consultancy firms.

This book provides a thorough examination of a variety of specialties within the broad range of management consulting. A book of such scope and depth could only be written by a large number of experts, each from one of the many specialties related to management consulting. Together, all 27 contributors take the reader through an industry that is currently undergoing significant change. While covering all the major practice areas of consulting, the book also offers new insights into change processes and addresses compelling management issues now facing consulting firms.

Consultants are playing an increasingly important role in the challenging world of nonprofits. Yet despite the demand for consulting services, nonprofit professionals often lack the necessary insight into how best to choose and work with a consultant. Nonprofit Consulting Essentials is a vital resource both for nonprofit leaders selecting and working with a consultant to guarantee the best use of their agency's resources, as well as consultants seeking a clear understanding of the more subtle dynamics that define a successful consulting practice working with social sector organizations. Drawing on Penelope Cagney's years of experience as a top-level nonprofit consultant, Nonprofit Consulting Essentials is filled with keen insights and in-depth interviews with the founders and leaders of influential consulting firms. Throughout the book, Cagney outlines a number of concrete consulting strategies that can serve as additional tools for managers seeking to resolve complex organizational development issues. Nonprofit Consulting Essentials also offers recommendations to nonprofit leaders and consultants to make their relationship the best it can be. Once a solid alliance is formed, they can tackle complex organizational challenges together, such as fundraising and marketing, governance and management, and organizational development. Cagney explores what it takes to make the consulting experience a success and covers vital topics such as: the key differences between consulting with nonprofits versus for-profit organizations, the primary areas of nonprofit consultation, making the consulting relationship work, the special ethical considerations of consulting in the sector, and understanding emerging trends in consulting. Nonprofit Consulting Essentials reviews the best practices and thinking in the nonprofit consulting practice, providing leaders and consultants a way to ensure a robust organization in the future.

Work, Sleep, Repeat is a fascinating account of the work regime of German management consultants. Examining one of the most sought-after - and secretive - graduate professions, the book provides a first-hand account of the boardroom culture of Europe's strongest economy. Analyzing how knowledge and power operate in this sector, Felix Stein explores a number of paradoxes. For example, while it is the job of management consultants to analyse the activities of other employees, they actually spend most of their time in luxurious seclusion away from them. In addition, despite having a strong sense of the importance of their work, consultants often find it difficult to explain to outsiders what it is they do. The book addresses these and other paradoxes by arguing that consultants are engaged in abstract labour. Anthropologists have long struggled with the question of how to describe contemporary work regimes which do not produce anything tangible. Stein demonstrates that elite work is predominantly abstract, in the fourfold sense that it is epistemically removed from the object of analysis, emotionally detached from it, several steps away from the assumed sources of

economic value creation, and increasingly hard to grasp. In doing so, he offers new ways to think about white collar work and elites in the 21st century and establishes the notion of 'abstract labour' as a key category in social anthropology. In *The World's Newest Profession* Christopher McKenna offers a history of management consulting in the twentieth century. Although management consulting may not yet be a recognized profession, the leading consulting firms have been advising and reshaping the largest organizations in the world since the 1920s. This groundbreaking study details how the elite consulting firms, including McKinsey & Company and Booz Allen & Hamilton, expanded after US regulatory changes during the 1930s, how they changed giant corporations, nonprofits, and the state during the 1950s, and why consultants became so influential in the global economy after 1960. As they grew in number, consultants would introduce organizations to 'corporate culture' and 'decentralization' but they faced vilification for their role in the Enron crisis and for legitimating corporate blunders. Through detailed case studies based on unprecedented access to internal files and personal interviews, *The World's Newest Profession* explores how management consultants came to be so influential within our culture and explains exactly what consultants really do in the global economy.

Developing Organisational Consultancy provides consultants with theoretical and practical advice on how to handle typical consultancy challenges. Well-established organisational consultants from the UK and the USA offer descriptions of problems they have encountered in their work, theoretical and practical approaches that they have found helpful, cases from their actual practice, and advice about how to apply their suggested approach generally. Chapters are grouped together to address three key areas of interest to consultants: * evolving a professional stance * considering psychodynamic approaches * applying organisational theory. For both experienced and newly-practising organizational and management consultants, this book is a valuable source of reference and the key to developing a more aware and successful practice.

Consulting Start-up and Management: A Guide for Evaluators and Applied Researchers addresses the unique issues faced by evaluators and applied researchers who are interested in becoming independent consultants, as well as by those who need to re-tool their professional practice. This text will be used as a supplementary text in courses in evaluation and applied research in which consulting work is addressed, in addition to its use as a professional text by current and would be practitioners.

Imagine, if you can, the world of business - without corporate strategy. Remarkably, fifty years ago that's the way it was. Businesses made plans, certainly, but without understanding the underlying dynamics of competition, costs, and customers. It was like trying to design a large-scale engineering project without knowing the laws of physics. But in the 1960s, four mavericks and their posses instigated a profound shift in thinking that turbocharged business as never before, with implications far beyond what even they imagined. In *The Lords of Strategy*, renowned business journalist and editor Walter Kiechel tells, for the first time, the story of the four men who invented corporate strategy as we know it and set in motion the modern, multibillion-dollar consulting industry: Bruce Henderson, founder of Boston Consulting Group Bill Bain, creator of Bain & Company Fred Gluck, longtime Managing Director of McKinsey & Company Michael Porter, Harvard Business School professor Providing a window into how to think about strategy today, Kiechel tells their story with novelistic flair. At times inspiring, at times nearly terrifying, this book is a revealing account of how these iconoclasts and the organizations they led revolutionized the way we think about business, changed the very soul of the corporation, and transformed the way we work.

Widely recognized as a key reference work on the practice of consulting, this guide offers an extensive introduction to professional consulting, its nature, methods, organizational principles, behavioral rules, and training and development practices. Today's information- and knowledge-based economy is constantly creating new opportunities and challenges for consultants. This new edition of *Management Consulting* actively reflects and confronts these developments and changes. New topics covered in this edition include: e-business consulting consulting in knowledge management total quality management corporate governance social role and responsibility of business company transformation and renewal public administration This book serves as a useful and inspiring tool for individuals and organizations wishing to improve their consulting activities. Praise for the previous edition: "A wealth of information about the nature and purpose of management consulting, consulting in various areas and the management of a consulting firm. It should help practitioners, entrants to the profession and business people wishing to use consultants more effectively."--Financial Times

Management Consulting: A Guide for Students bridges the gap between the latest academic research and practical skills to provide a comprehensive new introduction to modern consulting. David Biggs' important new textbook walks students through the key dimensions of management consulting from the contexts, through the processes, and into skills and implementation using a wide range of examples to provide a refreshing and modern guide for students. Every chapter deploys a consistent pedagogical framework including clear learning objectives that correspond with the latest standard course outlines, mini case studies, and industry snapshots. Full-length case studies appear at the end of every chapter, either prepared specifically for the text by international academics and consultants or supplied from premium vendors such as Harvard Business Review. A full set of online supporting resources for students and lectures make this the complete resource for management consulting courses at all levels.

This book is a "scientific" introduction to management consulting that covers elementary and more advanced concepts, such as strategy and client-relationship. It discusses the emerging role of information technologies in consulting activities and introduces the essential tools in data science, assuming no technical background. Drawing on extensive literature reviews with more than 200 peer reviewed articles, reports, books and surveys referenced, this book has at least four objectives: to be scientific, modern, complete and concise. An interactive version of some sections (industry snapshots, method toolbox) is freely accessible at econsultingdata.com.

The field of management consultancy research has grown rapidly in recent years. Fuelled by the drivers of complexity and uncertainty, a growing number of organizations – both profit and third sector alike – are looking at management consultancy to assist in their aims for development and change. Consultants have become a common feature in organizational change initiatives, involved in both providing advice and in implementing ideas and solutions. However, despite this growing recognition and influence, management consultancy is still often misunderstood or criticized for its lack of theoretical underpinning. The book seeks to address these issues by offering applied theoretical insights from academics that both teach and practice management consultancy. Written by recognized experts in their field, the contributors combine original insights with authoritative analysis. Uniquely, this book identifies emerging themes with critical discourse and provides rich empirical case study evidence to show the reader how management consultancy projects are implemented. Real-world international consultancy projects are featured as written up cases featuring organizations from multi-national corporations to the public sector. Written for graduate level managers or those who have practical leadership experience, this book will enable readers to apply management consultancy models beyond a classroom context

"the definitive hands-on guide to building a consulting practice that thrives by putting your client first - from one of the acknowledged masters in the field." Dr Simon Dorris, Managing Partner, Lansdowne Consulting "a really informative description of management consulting. Great for the beginner and experienced consultant alike" Helen Routledge, CEO Totem Learning "A practical guide that, once read, will remain in your desk drawer for regular reference. Richard cuts through the noise and gives you insights that you can actually use." Ibi Thomson, Founder & CEO, Issoria - Change Management Consulting. The secret of being a successful management consultant is to focus on the genuine needs of the client and provide the best service to achieve and sustain results. The Management Consultant is your essential guide for both newcomers and practicing consultants to develop the skills that will help you understand your client's needs, identify gaps in knowledge and deliver real value to all parts of your business. Updated to meet the most recent changes in business and technology with the same comprehensive and clear approach, expert practitioner Richard Newton shows you exactly what you need to know, do and deliver to be a great management consultant. Whether you are a consultant, working with consultants or buying a consultancy, this is the only book you will need.

Public service cutbacks have increased reliance on consultants. But new legislation and rules governing the procurement of services from consultants are scattered over different legislative instruments. The first edition of this book attracted a record number of online hits. Busy public sector managers now have available to them an updated version that integrates an easy-to-follow, step-by-step guide that incorporates the many practical tips needed for successful procurement activity.

Introduction to Facility Management is a comprehensive introduction to the dynamic and diverse field of facility management (FM). It answers questions such as: What is facility management? What does a facility management professional do? How can we classify facility management products and services? How do you set up a facility management organisation? How do you manage service processes using a master dashboard? Reflecting on current events, the book defines new and exciting roles for facility management professionals. This first international edition of the bestselling Dutch Basisboek Facility Management describes global trends and developments and international FM-standards and practices. With contributions of thought leaders, such as Diane Levine, Jens Schlüter, Michiel Bakker, Elizabeth Nelson, Nicolas White and Susanne Balslev Nielson, Introduction to Facility Management is the first international book on facility management, which is supplemented and commented on by facility management teachers and practitioners; intriguingly and enthusiastically describes the full scope of the FM-profession; provides a theoretical framework and insight into FM-practice.

What is management consultancy? How has it developed? How does it affect businesses? This book answers these questions and introduces the field for those looking to develop a career as a management consultant. Providing a thorough introduction to management consultancy, Morgen Witzel covers the topic from a range of perspectives including the field's historical development, the client's perspective, business analysis, return on investment, consulting failures, ethics and accountability and the growing importance of sustainability. With exercises and case studies throughout, this practical textbook provides students with a rounded and critical understanding of what it means to be a management consultant and in so doing, will help readers emerge as employable management consultants of the future.

This book brings together cutting-edge research on consulting in a single volume, thus helping to make the state-of-the-art in the field of consulting research more accessible, to promote better practices in business, and to spark further research. The respective articles approach consulting from very different angles, taking into account various approaches for and fields of consulting, consulting providers, clients and markets, as well as technologies and trends. The book will benefit all consultants who want to critically reflect on their own methods and approaches in light of recent scientific findings. It also offers a helpful guide for students in Management and IT-related courses who are either considering a career in consulting or want to be informed consulting clients. Lastly, the book provides a comprehensive review of current developments and trends in consulting that will foster future contributions in this important research field.

This book provides a new perspective on innovation in consultancy firms. Focusing on how consultancy firms can innovate in the modern era, it exposes and discusses key drivers for innovation in the industry. These are broken down into 5 dimensions - or 'Poles' - relating to forms of capital (human capital, social capital, and three types of organizational capital) that consultancy firms can use in order to innovate, both for themselves and for their clients. Readers of this book will not only gain insight into the "innovative consultancy" from the perspective of each of these Poles. They will also discover how consultancy firms need to find the right way of connecting these Poles together in order to produce the desired innovation. Readers will learn about the dangers of misaligning the Poles, as well as implications of innovative consultancy for ethics, academic research in the field of consultancy, and for careers. In addition to the academic literature, the book draws from real-world examples, cases and practice insights from various parts of the world. This book will be of great use to those interested in pursuing a career in the consultancy industry, whether they are undergraduate and postgraduate Business & Management students, students not necessarily studying in Business Schools, or others seeking a career move into consultancy. It will also be valuable to seasoned consultants and managers of consultancy firms seeking new ideas on how to develop innovative capabilities in an increasingly competitive industry.

"If more business books were as useful, concise, and just plain fun to read as THE MCKINSEY WAY, the business world would be a better place." --Julie Bick, best-selling author of ALL I REALLY NEED TO KNOW IN BUSINESS I LEARNED AT MICROSOFT.

"Enlivened by witty anecdotes, THE MCKINSEY WAY contains valuable lessons on widely diverse topics such as marketing, interviewing, team-building, and brainstorming." --Paul H. Zipkin, Vice-Dean, The Fuqua School of Business It's been called "a breeding ground for gurus." McKinsey & Company is the gold-standard consulting firm whose alumni include titans such as "In Search of Excellence" author Tom Peters, Harvey Golub of American Express, and Japan's Kenichi Ohmae. When Fortune 100 corporations are stymied, it's the "McKinsey-ites" whom they call for help. In THE MCKINSEY WAY, former McKinsey associate Ethan Rasiel lifts the veil to show you how the secretive McKinsey works its magic, and helps you emulate the firm's well-honed practices in problem solving, communication, and management. He shows you how McKinsey-ites think about business problems and how they work at solving them, explaining the way McKinsey approaches every aspect of a task: How McKinsey recruits and molds its elite consultants; How to "sell without selling"; How to use facts, not fear them; Techniques to jump-start research and make brainstorming more productive; How to build and keep a team at the top its game; Powerful presentation methods, including the famous waterfall chart, rarely seen outside McKinsey; How to get ultimate "buy-in" to your findings; Survival tips for working in high-pressure organizations. Both a behind-the-scenes look at one of the most admired and secretive companies in the business world and a toolkit of problem-solving techniques without peer, THE MCKINSEY WAY is fascinating reading that empowers every business decision maker to become a better strategic player in any organization.

'I have never seen such a book about management consulting before: this sets a new standard. This book is extremely thorough and addresses all of the relevant topics.' - Sander van 't Noordende, Group Chief Executive Products Operating Group, Accenture Whether you are looking to build on your management studies or experience of working in business, you are likely to have come across management consultancy and will need a clear and concise introduction to this area to help you understand its practices and techniques in order to hire and implement management consultancy in the future. This text provides you with these essentials for success in your studies and later industries when working with and not just for consultancy firms. The text is built around learning objectives to empower your understanding of the 'what', 'how', 'when' and 'why' at macro and micro levels of management consultancy and its stakeholders, and provides you with engaging real life examples and extra web materials for study. As well as full courses on management consultancy, this text will be invaluable to your management knowledge and skill-set across strategy, change, analytics, problem-solving, solution implementation and decision-making as applied by the world's top management consulting firms, such as McKinsey & Company, The Boston Consulting Group, and Bain & Company. Visit the companion website www.sagepub.co.uk/baaij Lecturer's resources Lecturer's guide Teaching notes per chapter Answer guidance to end-of-chapter questions in book Suggested discussion questions Suggested small group assignments Suggested small group field project Lecture slides Option 1: provide all figures of the book on PowerPoint slides Option 2: create complete PowerPoint presentations for each chapter Exercises Exam questions Discussion forum Student resources Templates for developing logical structures Web resources Consultancy publications Consultancy web site, career page Job application preparation services Consultancy institutions This book is a substantial re-write of the author's earlier book on management consultancy that has established itself as a leading book on this topic. This re-write focuses upon the analysis of the impact of e-business on the consulting industry as well as examining the changing structure of the industry and emerging segmentation. It also includes recent material on the efforts of consulting firms to manage knowledge more effectively and includes new and more examples and interviews.

This book traces the emergence and development of the relationship between management consultancies and the British state. It seeks to answer three questions: why were management consultants brought into the machinery of the state; how has state power been impacted by bringing profit-seeking actors into the machinery of the state; and how has the nature of management consultancy changed over time? The book demonstrates the role consultants played in major developments in the postwar period. Specific case studies interrogate how consultancies influenced the policy fields of health service reform and social security benefits. This book will redefine debates amongst business historians and historians of the postwar British state about the nature of management consultancy and public sector reform. Drawing on extended ethnographic studies of management consultancies in the Oslo region of Norway, this book seeks to find a richer understanding of their role in contemporary work life and the attraction their practices exert on people. The author shows that management consultancy is an arena of meaning that should be analysed as a 'cultural space'. With a detailed investigation into consultancy as a cultural phenomenon, Henningsen argues that its services can be viewed as a 'micro-utopian' vision which can lead to a happier working environment for individuals.

This shortform book presents key peer-reviewed research selected by expert series editors and contextualised by new analysis from each author on the development of professional management. With contributions on consultancy and training consultants, Taylorism and its appeal to socialists, the social position of managers, and the growth of the managerial class. Of interest to business and economic historians, this shortform book also provides analysis and illustrative case-studies that will be valuable reading across the social sciences.

This new edition gathers more than 22 experts to outline the theory behind consulting, providing insight into change processes and management issues in the field. The business of consulting has grown faster than most other businesses, due not only to increased demand by clients, but also to the innovative capabilities of numerous consulting firms as they develop new services. Divided into six parts, the book introduces readers to the consulting industry, addressing the major practice areas, contexts, and implementations of the field. Significant updates detail the effect of the economic troubles between 2004 and 2010 and then 2010 and now; analyze the market response to consulting in recent years; and provide a more thorough understanding of how consulting is applied in the different areas of a business, such as operations, marketing, and finance. Introductions written by the editors offer further insight into the themes and learning goals of each section, helping readers to recognize the elements of a successful consultation, and utilize their new skill set. The text concludes with a look at the future of consulting with regards to ethics standards and how strong manager-client relationships contribute to financial growth. Readers will also learn how the developing field of entrepreneurship creates new economic structures and job opportunities. Practitioners, consultants, clients, faculty, and students of business and management will learn not only how to consult, but also gain the skills needed to adapt to and lead organizational change, giving them a competitive edge when they enter the field.

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