

Cisco Service And Support Vs The Competition

For more than 40 years, Computerworld has been the leading source of technology news and information for IT influencers worldwide. Computerworld's award-winning Web site (Computerworld.com), twice-monthly publication, focused conference series and custom research form the hub of the world's largest global IT media network.

Gain hands-on experience of CCNP Troubleshooting topics with lab scenarios aligned to the CIT course Whether you are seeking practical knowledge to enhance your preparation for the CCNP Troubleshooting exam or you are looking for hands-on experience, CCNP Practical Studies: Troubleshooting (CCNP Self-Study) has what you need to take your skills to the next level. Real-world practice labs for all topics included in the CCNP Troubleshooting exam complement theoretical study materials Guides show you how to set up a test lab Lab scenarios enable readers to test their ability to independently complete a lab Comprehensive appendix lists Cisco equipment resellers CCNP Practical Studies: Troubleshooting (CCNP Self-Study) prepares readers for the CCNP Support exam and real-world application of LAN and WAN technologies through a series of lab scenarios. A guide to gaining hands-on experience, this title can serve as a valuable self-study element in a CCNP candidate's preparation. Each chapter includes a review of the applicable technology along with one or more real-world trouble tickets that are delivered through screen shots of relevant troubleshooting commands. Screen shots emphasize important concepts and trouble spots as required. Chapters suggest additional references such as utilities, Web sites, and/or supplemental reading. Each chapter addresses a section of the CCNP Troubleshooting exam, including standards and protocols; troubleshooting tools; supporting IP and IPX; supporting Ethernet, switches, and VLANs; and supporting WANs using Frame Relay, HDLC, PPP, ISDN, and Dial Backup.

Learn how to manage and deploy the latest IP services in Cisco-centric networks. Understand VPN security concepts: confidentiality, integrity, origin authentication, non-repudiation, anti-replay, perfect forward secrecy Deploy quality of service technologies to protect your mission-critical applications Find out how IPsec technology works and how to configure it in IOS Learn how to set up a router as a firewall and intrusion detection system Gain efficient use of your IP address space with NAT, VLSM, IP unnumbered Solve real-world routing problems with redistribution, route filtering, summarization, policy routing Enable authentication, authorization, and accounting (AAA) security services with RADIUS and TACACS+ servers Enhanced IP Services for Cisco Networks is a guide to the new enabling and advanced IOS services that build more scalable, intelligent, and secure networks. You will learn the technical details necessary to deploy quality of service and VPN technologies, as well as improved security and advanced routing features. These services will allow you to securely extend the network to new frontiers, protect your network from attacks, and enhance network transport with application-level prioritization. This book offers a practical guide to implementing IPsec, the IOS Firewall, and IOS Intrusion Detection System. Also included are advanced routing principles and quality of service features that focus on improving the capability of your network. A good briefing on cryptography fully explains the science that makes VPNs possible. Rather than being another routing book, this is a guide to improving your network's capabilities by understanding and using the sophisticated features available to you in Cisco's IOS software

Create applications that deliver interactive content to Cisco IP Phones Learn information and techniques vital to building and integrating third-party services for Cisco IP Phones Understand the development process using XML and HTTP client and server applications to successfully build a service Discover advanced services information about objects, advanced runtime generation, and other XML development tools Utilize the provided CallManager Simulator to support an IP phone for development purposes Get the most out of your IP phone systems with strategies and solutions direct from the Cisco team Services on Cisco IP Phones help you

enhance productivity, gain the competitive advantage, and even help generate revenue. Services are simply applications that run on the phone rather than on a PC or a web browser. By developing services tailored to your particular needs, you can achieve unlimited goals. Cisco AVVID IP Telephony provides an end-to-end voice-over-IP solution for enterprises. Part of that solution are Cisco IP Phones, a family of IP-based phones. Cisco IP Phones feature a large display, an XML micro browser capable of retrieving content from web servers, and the ability to deploy custom services tailored to your organization's or enterprise's needs. Developing Cisco IP Phone Services uses detailed code samples to explain the tools and processes used to develop custom phone services. You'll learn about XML, CallManager, Cisco IP Phones, and the history behind why Cisco chose XML to deploy phone services. You'll find detailed information to help you learn how to build a service, how to build a directory, and how to integrate your service with Cisco CallManager. This book complements and expands on the information provided in the Cisco IP Phone Services Software Developer's Kit (SDK). With the information in this book, you can maximize your productivity using the tools provided in the SDK and the custom tools provided on the companion CD-ROM. Beginner and advanced service developers alike benefit from the information in this book. Developing Cisco IP Phone Services represents the most comprehensive resource available for developing services for Cisco IP Phones. Companion CD-ROM The CD-ROM contains the sample services that are covered in the book, development utilities from the Cisco IP Phone Services SDK, and new tools written specifically for this book such as XML Validator. One of the most useful applications on the CD-ROM is the CallManager Simulator (CM-Sim). CM-Sim significantly lowers the requirements for service development. You only need a Windows-based PC with CM-Sim and a web server running, and one Cisco IP Phone 7940 or 7960. This book is part of the Cisco Press Networking Technologies Series, which offers networking professionals valuable information for constructing efficient networks, understanding new technologies, and building successful careers.

Cisco IOS 12.0 Quality of Service Solutions Configuration Guide is a comprehensive guide detailing available Cisco IOS quality of service (QoS) features. This book suggests benefits you can gain from implementing Cisco IOS QoS features, and describes how to effectively configure and implement the various QoS features. Some of the features described in this book include Committed Access Rate (CAR), Weighted Fair Queueing (WFQ), and Weighted Random Early Detection (WRED), as well as many other features.

Geoffrey Moore is one of the most respected and bestselling names in business books. In his widely quoted *Crossing the Chasm*, he identified and addressed the greatest challenge facing new ventures. Now he's back with a book for established businesses that need to learn how to adapt—or suffer the slow declines into marginalized performance that have characterized so many Fortune 500 icons in recent years. Deregulation, globalization, and e-commerce are exerting unprecedented pressures on company profits. In this new economic ecosystem, companies must dramatically differentiate from their direct competitors—or risk declining performance and eventual extinction. But how do companies choose the right innovation strategy? Or overcome internal inertia that resists the kind of radical commitments needed to truly set the company's offers apart? Illustrating his arguments with more than one hundred examples and a full-length case study based on his unprecedented access to Cisco Systems, Moore shows businesses how to meet today's Darwinian challenges, whether they're producing commodity products or customized services. For companies whose competitive differentiation to the marketplace is still effective, he demonstrates how innovations in execution can help boost productivity, whether a company is competing in a growth market, a mature market, or even a declining market. For companies in danger of succumbing to competitive pressures, he shows how to overcome inertia by engaging the entire corporate community in an unceasing commitment to innovate and evolve. For any business competing

in today's eat-or-be-eaten economic jungle, this groundbreaking guide shows not only how to survive, but also thrive.

Designed for executives of companies that manufacture or sell products and students in an MBA program, this book outlines the challenges of launching a service and solutions business within a product-oriented organization. You might view services and solutions as a means to financial growth, reduced revenue volatility, greater differentiation from the competition, increased share of customer budget, and improved customer satisfaction, loyalty, and lock-in; but the authors visualize the transition from products sold to services rendered and identify the challenges that leaders will face during the transformation. Inside, the authors provide a framework—the service infusion continuum—to describe the different types of services and solutions that a product-rich company can offer beyond warranties, call centers, and websites that support customers in their use of products.

The Best Damn Cisco Internetworking Book Period shows readers everything they need to know about all Cisco internetworking topics. The book provides an understanding of Cisco's current VoIP solutions and the means to put them to work, showing how to configure all of Cisco's core VoIP products—among them Cisco CallManager software, Cisco 7910 series phones, and server-based IP PBXs. It discusses IPv6 Protocols, as well as IP Quality of Service (QoS) and how it applies to Enterprise and Internet Service Provider (ISP) environments. In addition, Cisco wireless technologies are covered in detail. Cisco has placed a high priority on security and here readers will find complete coverage of all the Cisco Security products such as the PIX firewall suite of products, Network Address Translation (NAT), Cisco VPN Concentrator and IPSec, Cisco Authentication, Authorization, and Accounting (AAA), Content Services Switch (CSS), and the Cisco Secure Network Intrusion Detection System. This book is sure to become a dog eared reference for all Cisco engineers and administrators.

- The one book that covers all major Cisco Internetworking concepts and configurations. - The only book to cross reference Cisco internetworking topics: Voice Over IP, Remote Access, Wireless, AVVID, and QoS. In addition, new technologies are covered in depth: AVVID, SIP, MGCP, and more. - A 1-stop reference for Cisco professionals needing coverage of core Cisco exam topics. Cisco IOS 12.0 Solutions for Network Protocols Volume I is a comprehensive guide detailing available Cisco IP routing alternatives. It offers real implementation scenarios, demonstrating how to deploy and configure IP addressing and IP services for support of a wide range of IP routing protocols including BGP for ISP networks and basic and advanced IP Multicast functionality.

Cisco IOS 12.0 Switching Services is a comprehensive guide detailing available Cisco IOS switching alternatives. Cisco switching services range from fast switching and Netflow switching to LAN Emulation. This book describes how to configure routing between virtual LANs (VLANs) and teach how to effectively configure and implement VLANs on switches.

IT Certification Success Exam Cram 2 provides you with a detailed explanation of the certification arena from Ed Tittel, one of the most respected figures in the

industry. The book explains the various certification programs, their prerequisites, what can be done with them, and where you might want to go next. Readers preparing for a certification exam find the best-selling Exam Cram 2 series to be the smartest, most efficient way to become certified. This book focuses exactly on what you need to know to get certified now!

Configuring Cisco Voice Over IP, Second Edition provides network administrators with a thorough understanding of Cisco's current voice solutions. This book is organized around the configuration of all of Cisco's core VoIP products, including Cisco CallManager software, Cisco 7910 series of phones, and server-based IP PBXs. In addition, AVVID coverage has been added. An update to a bestselling title in a growth market. Continued competitive pressure on ISPs to deliver VoIP will create strong demand information on topic Voice Over IP is expected to make great inroads in 2002. Voice-over-IP got its start at the time of the first edition of the book; it is now real and more companies are adopting it since IT managers have become less skeptical of IP telephony's reliability and more aware of the potential cost savings and application benefits of a converged network. Voip wares now promise easier quality-of-service (QoS) deployment, and a multitude of new IP phones and conferencing stations for corporations. Cisco and IBM recently announced a package deal that could help businesses quickly roll out IP voice in a small or midsize office. Since getting into the IP telephony market two years ago, Cisco has seen quick success in selling its voice-over-IP products into its vast installed base of IP LAN equipment customers. The firm was the top vendor of IP phones in the first quarter of this year and second in IP PBX system shipments (behind 3Com), according to Cahners In-Stat.

Learn how the eSupport system at Cisco works and can help an organization save money

An in-depth knowledge of how to configure Cisco IP network security is a MUST for anyone working in today's internetworked world "There's no question that attacks on enterprise networks are increasing in frequency and sophistication..."-Mike Fuhrman, Cisco Systems Manager, Security Consulting Managing Cisco Network Security, Second Edition offers updated and revised information covering many of Cisco's security products that provide protection from threats, detection of network security incidents, measurement of vulnerability and policy compliance and management of security policy across an extended organization. These are the tools that network administrators have to mount defenses against threats. Chapters also cover the improved functionality and ease of the Cisco Secure Policy Manger software used by thousands of small-to-mid-sized businesses and a special section on the Cisco Aironet Wireless Security Solutions. Security from a real-world perspective Key coverage of the new technologies offered by the Cisco including: 500 series of Cisco PIX Firewall, Cisco Intrusion Detection System, and the Cisco Secure Scanner Revised edition of a text popular with CCIP (Cisco Certified Internetwork Professional) students Expanded to include separate chapters on each of the

security products offered by Cisco Systems

The second edition of Donna Knapp's highly successful first edition introduces service concepts, skill sets, career paths, and operations of the help desk industry. The author's expertise provides strong real-world computer support examples and case studies.

Corporate demand for AVVID solutions is rapidly increasing - engineers will need this book Cisco AVVID (Architecture for Voice, Video and Integrated Data), the latest development from Cisco Systems, is redefining the way businesses communicate. AVVID allows businesses to transmit voice, data, and video over a single integrated architecture called a "multiservice" or "converged" network. Cisco AVVID Design and Implementation is designed to be a complete desk-reference for network administrators and engineers responsible for a complicated AVVID network. Covering history, protocols, hardware, servers, switches, bridges, routers, and discussions about implementation issues, realities of cost, requirements and network limitations. Engineers will learn how to design and build a comprehensive Cisco AVVID network infrastructure. Follows on from the successful Configuring Cisco AVVID Cisco engineers and other IT professionals will find this an indispensable guide when implementing AVVID Author is Systems Engineer at Cisco

Never has something cried out for a cookbook quite as much as Cisco's Internetwork Operating System (IOS). IOS is powerful and flexible, but also confusing and daunting. Most tasks can be accomplished in several different ways. And you don't want to spend precious time figuring out which way is best when you're trying to solve a problem quickly. That's what this cookbook is for. Fortunately, most router configuration tasks can be broken down into several more or less independent steps: you configure an interface, you configure a routing protocol, you set up backup links, you implement packet filters and other access control mechanisms. What you really need is a set of recipes that show you how to perform the most common tasks, so you can quickly come up with a good configuration for your site. And you need to know that these solutions work: you don't want to find yourself implementing a backup link at 2 A.M. because your main link is down and the backup link you set up when you installed the router wasn't quite right. Thoroughly revised and expanded, Cisco IOS Cookbook, 2nd Edition, adds sections on MPLS, Security, IPv6, and IP Mobility, and presents solutions to the most common configuration problems, including:

- Configuring interfaces of many types, from serial to ATM and Frame Relay
- Configuring all of the common IP routing protocols (RIP, EIGRP, OSPF, and BGP)
- Configuring authentication
- Configuring other services, including DHCP and NTP
- Setting up backup links, and using HSRP to configure backup routers
- Managing the router, including SNMP and other solutions
- Using access lists to control the traffic through the router

If you work with Cisco routers, you need a book like this to help you solve problems quickly and effectively. Even if you're experienced, the solutions and extensive explanations will give you new ideas

and insights into router configuration. And if you're not experienced--if you've just been given responsibility for managing a network with Cisco routers--this book could be a job-saver.

Cisco routers and switches are the cornerstones of many networks. But when things break, repairs can intimidate even the most competent administrator. Luckily, just knowing the "in case of emergency" basics will take you far. Just like the original, this second edition of the highly acclaimed *Cisco Routers for the Desperate* is written for the administrator in crisis mode. Updated to cover switches and the latest Cisco terminology, with a tighter focus on the needs of the small network administrator, this second edition gives you what you need to know to provide reliable network services and fix problems fast. You'll find coverage of: –Installation—how to get your router and network connections up and running right the first time –Troubleshooting routers and switches, so that you can determine whether your hardware or the Internet is broken –Security concerns, like how to keep your network equipment safe from hackers and install a private network between two offices –How to implement basic network redundancy to reduce the risk of network downtime *Cisco Routers for the Desperate, 2nd Edition* is designed to be read once and left alone until something breaks. When it does, you'll have everything you need to know in one easy-to-follow guidebook. Focusing on the current forward momentum of IP applications and services, this practical resource offers a varied range of perspectives on the current status and future directions of IP communications.

Cisco IOS 12.0 Bridging and IBM Network Solutions contains configuration scenarios and command reference information that demonstrate bridging and IBM networking options. Written for network administrators, this guide explores transparent and source-route transparent bridging, Source-Route Bridging (SRB), data link switching plus (DLSw+), serial tunnel and block serial tunnel, SDLC and LLC2 parameters, and advanced peer-to-peer networking.

For more than 20 years, Network World has been the premier provider of information, intelligence and insight for network and IT executives responsible for the digital nervous systems of large organizations. Readers are responsible for designing, implementing and managing the voice, data and video systems their companies use to support everything from business critical applications to employee collaboration and electronic commerce.

A practical guide to understanding Cisco's multiservice switching architecture and designing and deploying MPLS and PNNI implementations. Learn theory framework and configuration of multiservice switching and design guidelines. Includes a case study with MPLS and PNNI within or utilizing all the platforms. The only book regarding Multiservice Switching architecture and configuration. Service providers and enterprise customers are faced with the need to deliver different services over a common infrastructure so that they don't interfere among each other. This can be achieved through the use of Multiservice Switching Networks. *Cisco Multiservice Switching Networks* sheds light on the general architecture of MSS and presents the cases of MPLS, PNNI and both protocols running independently in MSS networks. This aids design, deployment and troubleshooting of networks that use BPX/IGX/MGX families of

MS Switches. Cisco Multiservice Switching Networks covers the architecture of multiservice switches in which one or more controllers are attached to the controlled switch acting like ships in the night. Specific details about MPLS and PNNI implementations are discussed, finishing with a complete MSS case study. Carlos Pignataro, CCIE, is an Escalation Engineer with Cisco Systems. Ross Kazemi, CCIE, is a support engineer in all categories, Design Implementation and troubleshooting for Cisco Systems. Bill Dry, CCIE, is a Solutions Support Engineer with Cisco Systems, supporting the Cisco Access, WAN and WAN Switching product lines.

A helpful guide on all things Cisco Do you wish that the complex topics of routers, switches, and networking could be presented in a simple, understandable presentation? With Cisco Networking All-in-One For Dummies, they are! This expansive reference is packed with all the information you need to learn to use Cisco routers and switches to develop and manage secure Cisco networks. This straightforward-by-fun guide offers expansive coverage of Cisco and breaks down intricate subjects such as networking, virtualization, and database technologies into easily digestible pieces. Drills down complex subjects concerning Cisco networking into easy-to-understand, straightforward coverage Shares best practices for utilizing Cisco switches and routers to implement, secure, and optimize Cisco networks Reviews Cisco networking solutions and products, securing Cisco networks, and optimizing Cisco networks Details how to design and implement Cisco networks Whether you're new to Cisco networking products and services or an experienced professional looking to refresh your knowledge about Cisco, this For Dummies guide provides you with the coverage, solutions, and best practices you need.

High-Speed Cisco Networks: Planning, Design, and Implementation covers LAN/WAN technology and its benefits. The book lays out Cisco's complete line of products and describes their features and best applications. It provides critical details on routers and servers, switches and hubs, security products, network management tools, ATM products, other services and programs, and Internet Network Operating Systems (IOS). Cisco's routers, hubs, and switches are the core of the Internet and today's high-speed networks. Armed with this independent evaluation, the reader can design high-speed networks that meet current needs and scale to future requirements with confidence.

Quality of Service is expected to become the most important communications topic in the new millennium. The acclaimed author, Gilbert Held, provides a comprehensive guide to obtaining a Quality of Service (QoS) capability in a Cisco hardware environment. Today there are many aspects of the QoS 'puzzle' and Cisco is providing users with a wide range of solutions. Some solutions are well known but do not scale for use on the Internet or on a large corporate Intranet. Other solutions must be used in conjunction with different schemes for true end-to-end QoS. That is where this book comes in, providing a guide to the various pieces of the QoS puzzle. Quality of Service in a Cisco Networking Environment: * Is a one-stop location to obtain complete and concise information about achieving QoS for applications transported over local and wireless area networks. * Provides a tutorial on the operation of different QoS techniques (IEEE 802.1p, 802.1Q, Differentiated Services, and RSVP). * Describes Cisco Router QoS and Switch QoS commands. * Gives examples of QoS configurations. * Includes a series of easy to implement IP and Frame Relay traffic enhancement techniques. Written for the local and wide area network planners and managers, local area network administrators and router administrators, every chapter initially guides the reader through the theory behind a specific QoS technique. This information is then followed with a series of Cisco command examples tailored to a specific QoS technique. Readers learn both how a QoS technique operates and how to place it into effect in a Cisco environment.

Focusing on human rather than technological issues, Lloyd and Boyle illustrate the benefits and pitfalls of using technology to enhance internal and external connections. Cases include

Digital, Silicon Graphics, BP and the Halifax Building Society.

802.1X Port-Based Authentication CRC Press

Cisco Network Admission Control Volume I: NAC Framework Architecture and Design A guide to endpoint compliance enforcement Today, a variety of security challenges affect all businesses regardless of size and location. Companies face ongoing challenges with the fight against malware such as worms, viruses, and spyware. Today's mobile workforce attach numerous devices to the corporate network that are harder to control from a security policy perspective. These host devices are often lacking antivirus updates and operating system patches, thus exposing the entire network to infection. As a result, worms and viruses continue to disrupt business, causing downtime and continual patching. Noncompliant servers and desktops are far too common and are difficult to detect and contain. Locating and isolating infected computers is time consuming and resource intensive. Network Admission Control (NAC) uses the network infrastructure to enforce security policy compliance on all devices seeking to access network computing resources, thereby limiting damage from emerging security threats. NAC allows network access only to compliant and trusted endpoint devices (PCs, servers, and PDAs, for example) and can restrict the access of and even remediate noncompliant devices. Cisco Network Admission Control, Volume I, describes the NAC architecture and provides an in-depth technical description for each of the solution components. This book also provides design guidelines for enforcing network admission policies and describes how to handle NAC agentless hosts. As a technical primer, this book introduces you to the NAC Framework solution components and addresses the architecture behind NAC and the protocols that it follows so you can gain a complete understanding of its operation. Sample worksheets help you gather and organize requirements for designing a NAC solution. Denise Helfrich is a technical program sales engineer that develops and supports global online labs for the World Wide Sales Force Development at Cisco®. Lou Ronnau, CCIE® No. 1536, is a technical leader in the Applied Intelligence group of the Customer Assurance Security Practice at Cisco. Jason Frazier is a technical leader in the Technology Systems Engineering group for Cisco. Paul Forbes is a technical marketing engineer in the Office of the CTO, within the Security Technology Group at Cisco. Understand how the various NAC components work together to defend your network Learn how NAC operates and identifies the types of information the NAC solution uses to make its admission decisions Examine how Cisco Trust Agent and NAC-enabled applications interoperate Evaluate the process by which a policy server determines and enforces a policy Understand how NAC works when implemented using NAC-L2-802.1X, NAC-L3-IP, and NAC-L2-IP Prepare, plan, design, implement, operate, and optimize a network admission control solution This security book is part of the Cisco Press® Networking Technology Series. Security titles from Cisco Press help networking professionals secure critical data and resources, prevent and mitigate network attacks, and build end-to-end self-defending networks. Category: Cisco Press—Security Covers: Network Admission Control 1587052415120506

Deploying QoS for IP Next Generation Networks: The Definitive Guide provides network architects and planners with insight into the various aspects that drive QoS deployment for the various network types. It serves as a single source of reference for businesses that plan to deploy a QoS framework for voice, video, mobility and data applications creating a converged infrastructure. It further provides detailed design and implementation details for various service deployments across the various Cisco platforms such as the CRS-1, 12000, 7600 & 7200 series routers that are widely deployed in most Carrier Networks. The book covers architectural and implementation specific information plus recommendations for almost all the popular line cards across the various hardware platforms widely used in the market. It also addresses QoS architecture and deployment on the Cisco CRS-1 platform and is considered as a unique selling point of this book. In short the books serve as an "On the Job Manual"

which can also be used as a study guide for Cisco specialist certification programs (CCNA, CCIP, CCIE) This book will includes detailed illustration and configurations. In addition, it provides detailed case studies along with platform specific tests and measurement results. A link to a detailed tutorial on QoS metrics and associated test results will be available at the book's companion website in order to ensure that the reader is able to understand QoS functionality from a deployment standpoint. Covers the requirements and solutions in deploying QoS for voice, video, IPTV, mobility and data traffic classes (Quad-play networks), saving the reader time in searching for hardware specific QoS information, given the abundance of Cisco platforms and line cards. Presents real-life deployments by means of detailed case studies, allowing the reader to apply the same solutions to situations in the work place. Provides QoS architecture and implementation details on Cisco CRS-1, 12000, 7600, and 7200 routing platforms using Cisco IOS/IOS-XR software, aiding the reader in using these devices and preparing for Cisco specialist certification.

Cisco Security Specialist's Guide to PIX Firewall immerses the reader in the highly complicated subject of firewall implementation, deployment, configuration, and administration. This guide will instruct the reader on the necessary information to pass the CSPFA exam including protocols, hardware, software, troubleshooting and more. Cisco Security Specialist's Guide to PIX Firewall introduces the basic concepts of attack, explains the networking principals necessary to effectively implement and deploy a PIX firewall, covers the hardware and software components of the device, provides multiple configurations and administration examples, and fully describes the unique line syntax native to PIX firewall configuration and administration. Coverage of the Latest Versions of PIX Firewalls. This book includes coverage of the latest additions to the PIX Firewall family including the CiscoSecure PIX Firewall (PIX) Software Release 6.0 Must-have desk reference for the serious security professional. In addition to the foundation information and dedicated text focused on the exam objectives for the CSPFA, this book offers real-world administration and configuration support. This book will not only help readers pass the exam; it will continue to assist them with their duties on a daily basis Firewall administration guides? Syngress wrote the book. Syngress has demonstrated a proficiency to answer the market need for quality information pertaining to firewall administration guides. Configuring ISA Server 2000: Building Firewalls for Windows 2000 (ISBN: 1-928994-29-6) and Checkpoint Next Generation Security Administration (ISBN: 1-928994-74-1) are currently best sellers in the security market

Here's the book you need to prepare for Cisco's CCIE Qualification and Lab Exams. This Study Guide provides: Assessment testing to focus and direct your studies In-depth coverage of all exam objectives Hundreds of challenging practice questions, in the book and on the CD Authoritative coverage of all official exam topics, including: Hierarchical network design Static versus dynamic routing Cisco Discovery Protocol (CDP) Point-to-Point Protocol (PPP) Frame Relay and ATM technologies Token Ring Ethernet LAN technologies IP addressing and subnetting Interior Gateway Protocol (IGP) and Exterior Gateway Protocol (EGP) Configuring static and dynamic NAT Border Gateway Protocol (BGP) Bridging and Data Link Switching (DLSw) Access Control Lists (ACLs) Route filtering capabilities Cisco IOS quality of service Enhancing and maintaining network security Cisco's multiservice configuration and support IP multicast Internet Control Message Protocol (ICMP) Note: CD-ROM/DVD and other supplementary materials are not included as part of eBook file.

Port-based authentication is a "network access control" concept in which a particular device is evaluated before being permitted to communicate with other devices located on the network. 802.1X Port-Based Authentication examines how this concept can be applied and the effects of its application to the majority of computer networks in existence today. 802.1X is a standard that extends the Extensible Authentication Protocol (EAP) over a Local Area Network (LAN) through a process called Extensible Authentication Protocol Over LANs (EAPOL). The text

presents an introductory overview of port-based authentication including a description of 802.1X port-based authentication, a history of the standard and the technical documents published, and details of the connections among the three network components. It focuses on the technical aspect of 802.1X and the related protocols and components involved in implementing it in a network. The book provides an in-depth discussion of technology, design, and implementation with a specific focus on Cisco devices. Including examples derived from the 802.1X implementation, it also addresses troubleshooting issues in a Cisco environment. Each chapter contains a subject overview. Incorporating theoretical and practical approaches, 802.1X Port-Based Authentication seeks to define this complex concept in accessible terms. It explores various applications to today's computer networks using this particular network protocol.

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