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# **Data Envelopment Analysis A Comprehensive Text With Models Applications References And Dea Solver Software**

This handbook covers DEA topics that are extensively used and solidly based. The purpose of the handbook is to (1) describe and elucidate the state of the field and (2), where appropriate, extend the frontier of DEA research. It defines the state-of-the-art of DEA methodology and its uses. This handbook is intended to represent a milestone in the progression of DEA. Written by experts, who are generally major contributors to the topics to be covered, it includes a comprehensive review and discussion of basic DEA models, which, in the present issue extensions to the basic DEA methods, and a collection of DEA applications in the areas of banking, engineering, health care, and services. The handbook's chapters are organized into two categories: (i) basic DEA models, concepts, and their extensions, and (ii) DEA applications. First edition contributors have returned to update their work. The second edition includes updated versions of selected first edition chapters. New chapters have been added on: different approaches with no need for a priori choices of weights (called “multipliers) that reflect meaningful trade-offs, construction of

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static and dynamic DEA technologies, slacks-based model and its extensions, DEA models for DMUs that have internal structures network DEA that can be used for measuring supply chain operations, Selection of DEA applications in the service sector with a focus on building a conceptual framework, research design and interpreting results.

A key resource and framework for assessing the performance of competing entities, including forecasting models *Advances in DEA Theory and Applications* provides a much-needed framework for assessing the performance of competing entities with special emphasis on forecasting models. It helps readers to determine the most appropriate methodology in order to make the most accurate decisions for implementation. Written by a noted expert in the field, this text provides a review of the latest advances in DEA theory and applications to the field of forecasting. Designed for use by anyone involved in research in the field of forecasting or in another application area where forecasting drives decision making, this text can be applied to a wide range of contexts, including education, health care, banking, armed forces, auditing, market research, retail outlets, organizational effectiveness, transportation, public housing, and manufacturing. This vital resource: Explores the latest developments in DEA frameworks for the performance evaluation of entities such as public or private organizational

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branches or departments, economic sectors, technologies, and stocks Presents a novel area of application for DEA; namely, the performance evaluation of forecasting models Promotes the use of DEA to assess the performance of forecasting models in a wide area of applications Provides rich, detailed examples and case studies Advances in DEA Theory and Applications includes information on a balanced benchmarking tool that is designed to help organizations examine their assumptions about their productivity and performance.

Provides a comprehensive approach to productivity and efficiency analysis using economic and econometric theory.

Data Envelopment AnalysisA Comprehensive Text with Models, Applications, References and DEA-Solver SoftwareSpringer

An efficient air transport system is critical to countries attaining and sustaining healthy economies in an increasingly interconnected world economy. This volume 5 of *Advances in Airline Economics* includes literature surveys and original empirical research examining airline efficiency in the twenty first century.

Thoroughly revised and updated for Excel®, this second edition of *Quantitative Methods in Health Care Management* offers a comprehensive introduction to quantitative methods and techniques for the student or new administrator. Its broad range

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of practical methods and analysis spans operational, tactical, and strategic decisions. Users will find techniques for forecasting, decision-making, facility location, facility layout, reengineering, staffing, scheduling, productivity, resource allocation, supply chain and inventory management, quality control, project management, queuing models for capacity, and simulation. The book's step-by-step approach, use of Excel, and downloadable Excel templates make the text highly practical. Praise for the Second Edition "The second edition of Dr. Ozcan's textbook is comprehensive and well-written with useful illustrative examples that give students and health care professionals a perfect toolkit for quantitative decision making in health care on the road for the twenty-first century. The text helps to explain the complex health care management problems and offer support for decision makers in this field."

—Marion Rauner, associate professor, School of Business, Economics, and Statistics, University of Vienna. "Quantitative Methods in Health Care Administration, Second Edition covers a broad set of necessary and important topics. It is a valuable text that is easy to teach and learn from." —David Belson, professor, Department of Industrial Engineering, Viterbi School of Engineering, University of Southern California.

This handbook focuses on Data Envelopment Analysis (DEA) applications in operations analytics

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which are fundamental tools and techniques for improving operation functions and attaining long-term competitiveness. In fact, the handbook demonstrates that DEA can be viewed as Data Envelopment Analytics. Chapters include a review of cross-efficiency evaluation; a case study on measuring the environmental performance of OECS countries; how to select a set of performance metrics in DEA with an application to American banks; a relational network model to take the operations of individual periods into account in measuring efficiencies; how the efficient frontier methods DEA and stochastic frontier analysis (SFA) can be used synergistically; and how to integrate DEA and multidimensional scaling. In other chapters, authors construct a dynamic three-stage network DEA model; a bootstrapping based methodology to evaluate returns to scale and convexity assumptions in DEA; hybridizing DEA and cooperative games; using DEA to represent the production technology and directional distance functions to measure band performance; an input-specific Luenberger energy and environmental productivity indicator; and the issue of reference set by differentiating between the uniquely found reference set and the unary and maximal types of the reference set. Finally, additional chapters evaluate and compare the technological advancement observed in different hybrid electric vehicles (HEV) market segments over

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the past 15 years; radial measurement of efficiency for the production process possessing multi-components under different production technologies; issues around the use of accounting information in DEA; how to use DEA environmental assessment to establish corporate sustainability; a summary of research efforts on DEA environmental assessment applied to energy in the last 30 years; and an overview of DEA and how it can be utilized alone and with other techniques to investigate corporate environmental sustainability questions.

## 1 DATA ENVELOPMENT ANALYSIS Data

Envelopment Analysis (DEA) was initially developed as a method for assessing the comparative efficiencies of organisational units such as the branches of a bank, schools, hospital departments or restaurants. The key in each case is that they perform feature which makes the units comparable the same function in terms of the kinds of resource they use and the types of output they produce. For example all bank branches to be compared would typically use staff and capital assets to effect income generating activities such as advancing loans, selling financial products and carrying out banking transactions on behalf of their clients. The efficiencies assessed in this context by DEA are intended to reflect the scope for resource conservation at the unit being assessed without detriment to its outputs, or alternatively, the scope

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for output augmentation without additional resources. The efficiencies assessed are comparative or relative because they reflect scope for resource conservation or output augmentation at one unit relative to other comparable benchmark units rather than in some absolute sense. We resort to relative rather than absolute efficiencies because in most practical contexts we lack sufficient information to derive the superior measures of absolute efficiency. DEA was initiated by Charnes Cooper and Rhodes in 1978 in their seminal paper Charnes et al. (1978). The paper operationalised and extended by means of linear programming production economics concepts of empirical efficiency put forth some twenty years earlier by Farrell (1957).

Using the neo-classical theory of production economics as the analytical framework, this book, first published in 2004, provides a unified and easily comprehensible, yet fairly rigorous, exposition of the core literature on data envelopment analysis (DEA) for readers based in different disciplines. The various DEA models are developed as nonparametric alternatives to the econometric models. Apart from the standard fare consisting of the basic input- and output-oriented DEA models formulated by Charnes, Cooper, and Rhodes, and Banker, Charnes, and Cooper, the book covers developments such as the directional distance function, free disposal hull (FDH) analysis, non-radial measures of efficiency, multiplier bounds, mergers and break-up of

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firms, and measurement of productivity change through the Malmquist total factor productivity index. The chapter on efficiency measurement using market prices provides the critical link between DEA and the neo-classical theory of a competitive firm. The book also covers several forms of stochastic DEA in detail.

CD-ROM contains: DEA-Solver and sample problems -- Comprehensive bibliography.

From the Foreword: 'This book is an excellent tool for practitioners who are interested in the merits and pitfalls of the technique.... (The author's) research is an example of inventiveness, diligence and accuracy' - Freerk A. Lootsma, Delft Institute of Technology

Data envelopment Analysis is a Mathematical Programme for measuring performance efficiency of organizational units. The organizational units, termed as decision-making units (DMU) can be of any kind: manufacturing units, a set of schools, banks, hospitals, power plants, police stations, prisons, a set of firms etc. DEA has been unsuccessfully applied to measure the performance efficiency of these different kinds of DMUs which share a common characteristic - that they are non-profit organization where measurement of performance efficiency is difficult. DEA has been employed for assessing the relative performance of a set of firms that use a variety of identical inputs-say in the case of a school: quality of students, teachers, grants etc.,-to produce a variety of identical outputs-number of students who pass the final year, average grades obtained by the students in the final year etc. DEA assumes the performance of the DMUs by using the concepts of

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efficiency or productivity which is measured as the ratio of total outputs to total inputs. Also, the efficiencies estimated are relative to the best performing DMU or DMUs. The best performing DMU is given a score of 100% and the performance of other DMUs vary between 0 -100%.

This book provides a complete analysis of educational production and costs using the nonparametric technique known as Data Envelopment Analysis (DEA). The book focuses on estimation of technical, allocative and scale efficiency in the public sector characterized by the influence of exogenous socio-economic variables. State of the art DEA models will be presented and fully discussed. Specific education topics important to policy makers including adequacy, technical, allocative and scale efficiency, productivity and environmental costs will be analyzed. To illustrate how these techniques can be applied to school systems worldwide, the authors use data on Australian elementary and high schools to develop nonparametric measures that will help inform current policy debate in Australia. The purpose of the book is to provide a comprehensive analysis of educational production using numerous public sector DEA models. We provide a review of DEA with SAS programming code to estimate technical, scale and allocative efficiency in chapter 2. In chapter 3, we extend the DEA models to control for exogenous factors of production. SAS code is also provided to estimate all public sector models. We use simulated data to illustrate the results. Chapters 4–6 provide a complete analysis of the primary and secondary schools. We analyze input

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and output oriented models and derive measures of technical, allocative and scale efficiency. We also provide estimates of environmental costs that arise from schools facing different operating environments based on socioeconomic conditions. In addition, we show how DEA can provide insight on adequacy—the minimum cost of providing a pre-defined adequate education. The models presented are consistent with public sector production in general and educational production in particular. We also provide a complete analysis of educational productivity for both primary and secondary schools using state of the art public sector Malmquist measures. The authors use current data on Australian schools to highlight important policy questions related to efficiency and productivity given concerns that schools are not allocatively scarce resources in an economic efficient way. This research focus comes at an important watershed moment in the Australian Federal Governments' current involvement in designing new nationally consistent funding models for both government and non-government schooling sectors with effect from 2014. A new National School Resourcing Standard is proposed to be implemented signaling a move to resource adequacy, school efficiency and value for money dimensions. These standards are consistent with the measures presented and estimated in this book. As a result, the models implemented in this book can serve as the basis to evaluate the funding changes associated with the transition from a 'centralized' to a new 'decentralized' set of school funding arrangements. This book traces the history of the concept of work from

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its earliest stages and shows that its further formalization leads to equilibrium principle and to the principle of virtual works, and so pointing the way ahead for future research and applications. The idea that something remains constant in a machine operation is very old and has been expressed by many mathematicians and philosophers such as, for instance, Aristotle. Thus, a concept of energy developed. Another important idea in machine operation is Archimedes' lever principle. In modern times the concept of work is analyzed in the context of applied mechanics mainly in Lazare Carnot mechanics and the mechanics of the new generation of polytechnical engineers like Navier, Coriolis and Poncelet. In this context the word "work" is finally adopted. These engineers are also responsible for the incorporation of the concept of work into the discipline of economics when they endeavoured to combine the study of the work of machines and men together.

Introducing Data Envelopment Analysis (DEA) -- a quantitative approach to assess the performance of hedge funds, funds of hedgefunds, and commodity trading advisors. Steep yourself in this approach with this important new book by Greg Gregoriou and Joe Zhu. "This book steps beyond the traditional trade-off between single variables for risk and return in the determination of investment portfolios. For the first time, a comprehensive procedure is presented to compose portfolios using multiple measures of risk and return simultaneously. This approach represents a watershed in portfolio construction techniques and is especially useful for hedge fund and CTA offerings." -- Richard E. Oberuc,

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CEO, Burlington Hall Asset Management, Inc. Chairman, Foundation for Managed Derivatives Research Order your copy today!

This book provides an assessment of the evolution and dynamics of regional innovation systems (RISs) and the economic and social impact of resulting knowledge spillovers, presenting comparative case studies on the regions of several Central and Eastern European (CEE) countries (Czech Republic, Poland, Hungary, Slovakia, Lithuania and Estonia). It analyses RISs on the basis of several dimensions, such as absorption capacity and intellectual capital, and using several methods such as data envelopment analysis, patent network analysis, and weighted sum approach. Further, by looking at the economic and social impact of knowledge spillovers in RISs and networking, it identifies key distinguishing factors, including foreign direct investments, still prevalent centralized decision-making, EU-driven innovation policies and public financing of innovations.

Sectoral case studies, e.g. from the automobile, chemical and other hi-tech manufacturing industries, are presented to help readers understand the different types of knowledge spillovers in CEE countries and the evolution and dynamics of RISs, and provide a multifaceted overview of the CEE regions.

The author is one of the prominent researchers in the field of Data Envelopment Analysis (DEA), a powerful data analysis tool that can be used in performance evaluation and benchmarking. This book is based upon the author's years of research and teaching experiences. It is difficult to evaluate an organization's

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performance when multiple performance metrics are present. The difficulties are further enhanced when the relationships among the performance metrics are complex and involve unknown tradeoffs. This book introduces Data Envelopment Analysis (DEA) as a multiple-measure performance evaluation and benchmarking tool. The focus of performance evaluation and benchmarking is shifted from characterizing performance in terms of single measures to evaluating performance as a multidimensional systems perspective. Conventional and new DEA approaches are presented and discussed using Excel spreadsheets — one of the most effective ways to analyze and evaluate decision alternatives. The user can easily develop and customize new DEA models based upon these spreadsheets. DEA models and approaches are presented to deal with performance evaluation problems in a variety of contexts. For example, a context-dependent DEA measures the relative attractiveness of similar operations/processes/products. Sensitivity analysis techniques can be easily applied, and used to identify critical performance measures. Two-stage network efficiency models can be utilized to study performance of supply chain. DEA benchmarking models extend DEA's ability in performance evaluation. Various cross efficiency approaches are presented to provide peer evaluation scores. This book also provides an easy-to-use DEA software — DEAFrontier. This DEAFrontier is an Add-In for Microsoft® Excel and provides a custom menu of DEA approaches. This version of DEAFrontier is for use with Excel 97-2013 under Windows and can

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solve up to 50 DMUs, subject to the capacity of Excel Solver. It is an extremely powerful tool that can assist decision-makers in benchmarking and analyzing complex operational performance issues in manufacturing organizations as well as evaluating processes in banking, retail, franchising, health care, public services and many other industries.

This book represents a milestone in the progression of Data Envelopment Analysis (DEA). It is the first reference text which includes a comprehensive review and comparative discussion of the basic DEA models. The development is anchored in a unified mathematical and graphical treatment and includes the most important modeling extensions. In addition, this is the first book that addresses the actual process of conducting DEA analyses including combining DEA and 1 parametric techniques. The book has three other distinctive features. It traces the applications driven evolution and diffusion of DEA models and extensions across disciplinary boundaries. It includes a comprehensive bibliography to serve as a source of references as well as a platform for further developments. And, finally, the power of DEA analysis is demonstrated through fifteen novel applications which should serve as an inspiration for future applications and extensions of the methodology. The origin of this book was a Conference on New Uses of DEA in 2 Management and Public Policy which was held at

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the IC Institute of the University of Texas at Austin on September 27-29, 1989. The conference was made possible through NSF Grant #SES-8722504 (A. Charnes and W. W. Cooper, co-PIs) and the support of the IC Institute.

Hugely relevant in today's world of healthcare performance management, this comprehensive work applies the analytical framework of Data Envelopment Analysis methodology to provide health care administrators with specific tools for performance evaluation. Most important, the book provides health care practitioners and administrators with information of what is lacking in specific aspects of performance and then outlines the ways how these performance inadequacies can be improved. This book is intended to present the milestones in the progression of uncertain Data envelopment analysis (DEA). Chapter 1 gives some basic introduction to uncertain theories, including probability theory, credibility theory, uncertainty theory and chance theory. Chapter 2 presents a comprehensive review and discussion of basic DEA models. The stochastic DEA is introduced in Chapter 3, in which the inputs and outputs are assumed to be random variables. To obtain the probability distribution of a random variable, a lot of samples are needed to apply the statistics inference approach. Chapter 4 and 5 provide two uncertain DEA methods to evaluate the DMUs with limited or

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insufficient statistical data, named fuzzy DEA and uncertain DEA. In order to evaluate the DMUs in which uncertainty and randomness appear simultaneously, the hybrid DEA based on chance theory is presented in Chapter 6.

This handbook represents a milestone in the progression of Data Envelopment Analysis (DEA). Written by experts who are often major contributors to DEA theory, it includes a collection of chapters that represent the current state-of-the-art in DEA research. Topics include distance functions and their value duals, cross-efficiency measures in DEA, integer DEA, weight restrictions and production trade-offs, facet analysis in DEA, scale elasticity, benchmarking and context-dependent DEA, fuzzy DEA, non-homogenous units, partial input-output relations, super efficiency, treatment of undesirable measures, translation invariance, stochastic nonparametric envelopment of data, and global frontier index. Focusing only on new models/approaches of DEA, the book includes contributions from Juan Aparicio, Mette Asmild, Yao Chen, Wade D. Cook, Juan Du, Rolf Färe, Julie Harrison, Raha Imanirad, Andrew Johnson, Chiang Kao, Abolfazl Keshvari, Timo Kuosmanen, Sungmook Lim, Wenbin Liu, Dimitri Margaritis, Reza Kazemi Matin, Ole B. Olesen, Jesus T. Pastor, Niels Chr. Petersen, Victor V. Podinovski, Paul Rouse, Antti Saastamoinen, Biresh K. Sahoo, Kaoru Tone,

# Read Free Data Envelopment Analysis A Comprehensive Text With Models Applications References And Dea Solver Software and Zhongbao Zhou.

This new edition continues to emphasize the use of data envelopment analysis (DEA) to create optimization-based benchmarks within hospitals, physician group practices, health maintenance organizations, nursing homes and other health care delivery organizations. Suitable for graduate students learning DEA applications in health care as well as for practicing administrators, it is divided into two sections covering methods and applications. Section I considers efficiency evaluations using DEA; returns to scale; weight restricted (multiplier) models; non-oriented or slack-based models, including in this edition two versions of non-controllable variable models and categorical variable models; longitudinal (panel) evaluations and the effectiveness dimension of performance evaluation. A new chapter then looks at new and advanced models of DEA, including super-efficiency, congestion DEA, network DEA, and dynamic network models. Mathematical formulations of various DEA models are placed in end-of-chapter appendices. Section II then looks at health care applications within particular settings, chapter-by-chapter, including hospitals, physician practices, nursing homes and health maintenance organizations (HMOs). Other chapters then explore home health care and home health agencies; dialysis centers, community mental health centers,

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community-based your services, organ procurement organizations, aging agencies and dental providers; DEA models to evaluate provider performance for specific treatments, including stroke, mechanical ventilation and perioperative services. A new chapter then examines international-country-based applications of DEA in health care in 16 different countries, along with OECD and multi-country studies. Most of the existing chapters in this section were expanded with recent applications. Included with the book is online access to a learning version of DEA Solver software, written by Professor Kaoru Tone, which can solve up to 50 DMUs for various DEA models listed in the User's Guide at the end of the book.

The foremost broadly utilized strategy for the valuation of the overall performance of a set of identical decision-making units (DMUs) that use analogous sources to yield related outputs is dataThe foremost broadly utilized strategy for the valuation of the overall performance of a set of identical decision-making units (DMUs) that use analogous sources to yield related outputs is data envelopment analysis (DEA). However, the witnessed values of the symmetry or asymmetry of different types of information in real-world applications are sometimes inaccurate, ambiguous, inadequate, and inconsistent, so overlooking these conditions may lead to erroneous decision-making.

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envelopment analysis (DEA). However, the witnessed values of the symmetry or asymmetry of different types of information in real-world applications are sometimes inaccurate, ambiguous, inadequate, and inconsistent, so overlooking these conditions may lead to erroneous decision-making. This handbook compiles state-of-the-art empirical studies and applications using Data Envelopment Analysis (DEA). It includes a collection of 18 chapters written by DEA experts. Chapter 1 examines the performance of CEOs of U.S. banks and thrifts. Chapter 2 describes the network operational structure of transportation organizations and the relative network data envelopment analysis model. Chapter 3 demonstrates how to use different types of DEA models to compute total-factor energy efficiency scores with an application to energy efficiency. In chapter 4, the authors explore the impact of incorporating customers' willingness to pay for service quality in benchmarking models on cost efficiency of distribution networks, and chapter 5 provides a brief review of previous applications of DEA to the professional baseball industry, followed by two detailed applications to Major League Baseball. Chapter 6 examines efficiency and productivity of U.S. property-liability (P-L) insurers using DEA, while chapter 7 presents a two-stage network DEA model that decomposes the overall efficiency of a decision-making unit into two

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components. Chapter 8 presents a review of the literature of DEA models for the performance assessment of mutual funds, and chapter 9 discusses the management strategies formulation of the international tourist hotel industry in Taiwan. Chapter 10 presents a novel use of the two-stage network DEA to evaluate sustainable product design performances. In chapter 11 authors highlight limitations of some DEA environmental efficiency models, and chapter 12 reviews applications of DEA in secondary and tertiary education. Chapter 13 measures the relative performance of New York State school districts in the 2011-2012 academic year. Chapter 14 provides an introductory prelude to chapters 15 and 16, which both provide detailed applications of DEA in marketing. Chapter 17 then shows how to decompose a new total factor productivity index that satisfies all economically-relevant axioms from index theory with an application to U.S. agriculture. Finally, chapter 18 presents a unique study that conducts a DEA research front analysis, applying a network clustering method to group the DEA literature over the period 2000 to 2014.

Softcover version of the second edition Hardcover. Incorporates a new author, Dr. Chris O'Donnell, who brings considerable expertise to the project in the area of performance measurement. Numerous topics are being added and more applications using real

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data, as well as exercises at the end of the chapters. Data sets, computer codes and software will be available for download from the web to accompany the volume.

This book examines performance evaluation in the context of assessing the non-financial outcomes of human activities. The topic is particularly relevant when economic, environmental or social performance has to be evaluated, e.g. the efficiency of actions and the lifecycles of products. The authors combine multi-criteria decision-making and production theories to develop a theoretical and methodological foundation for performance evaluation. They also demonstrate the typical pitfalls that are hindering the implementation of contemporary methods in practice. Special emphasis is placed on efficiency measurement with data envelopment analysis (DEA), and on data aggregation in life cycle assessment (LCA).

Introduction to Data Envelopment Analysis and Its Uses: With DEA-Solver Software and References has been carefully designed by the authors to provide a systematic introduction to DEA and its uses as a multifaceted tool for evaluating problems in a variety of contexts. The authors have been involved in DEA's development from the beginning. William Cooper (with Abraham Charnes and Edwardo Rhodes) is a founder of DEA. Lawrence Seiford and Kaoru Tone have been actively involved

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as researchers and practitioners from its earliest beginnings. All have been deeply involved in uses of DEA in practical applications as well as in the development of its basic theory and methodologies. The result is a textbook grounded in authority, experience and substance.

Data Envelopment Analysis (DEA) represents a milestone in the progression of a continuously advancing methodology for data analysis, which finds extensive use in industry, society and even in education. This book is a handy encyclopedia for researchers, students and practitioners looking for the latest and most comprehensive references in DEA. J.K. Mantri has specifically selected 22 research papers where DEA is applied in different fields so that the techniques discussed in this book can be used for various applications. In A Bibliography of Data Envelopment Analysis (1978-2001), Gabriel Tavares states that DEA is a mathematical programme for measuring performance efficiency of organizations popularly named as decision-making units (DMU). The DMU can be of any kind such as manufacturing units, a number of schools, banks, hospitals, police stations, firms, etc. DEA measures the performance efficiency of these kinds of DMUs, which share a common characteristic: they have a non-profit organization where measurement is difficult. DEA assumes the performance of the DMU using the concepts of

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efficiency and productivity, which are measured as the ratio of total outputs to total inputs. The efficiencies estimated are relative to the best performing DMU, which is given a score of 100%. The performance of other DMUs varies between 0% and 100%.

This book introduces readers to the use of R codes for optimization problems. First, it provides the necessary background to understand data envelopment analysis (DEA), with a special emphasis on fuzzy DEA. It then describes DEA models, including fuzzy DEA models, and shows how to use them to solve optimization problems with R. Further, it discusses the main advantages of R in optimization problems, and provides R codes based on real-world data sets throughout. Offering a comprehensive review of DEA and fuzzy DEA models and the corresponding R codes, this practice-oriented reference guide is intended for masters and Ph. D. students in various disciplines, as well as practitioners and researchers.

The intensity of global competition and ever-increasing economic uncertainties has led organizations to search for more efficient and effective ways to manage their business operations. Data envelopment analysis (DEA) has been widely used as a conceptually simple yet powerful tool for evaluating organizational productivity and performance. Fuzzy DEA (FDEA) is a promising

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extension of the conventional DEA proposed for dealing with imprecise and ambiguous data in performance measurement problems. This book is the first volume in the literature to present the state-of-the-art developments and applications of FDEA. It is designed for students, educators, researchers, consultants and practicing managers in business, industry, and government with a basic understanding of the DEA and fuzzy logic concepts.

Organizations can use the valuable tool of data envelopment analysis (DEA) to make informed decisions on developing successful strategies, setting specific goals, and identifying underperforming activities to improve the output or outcome of performance measurement. The Handbook of Research on Strategic Performance Management and Measurement Using Data Envelopment Analysis highlights the advantages of using DEA as a tool to improve business performance and identify sources of inefficiency in public and private organizations. These recently developed theories and applications of DEA will be useful for policymakers, managers, and practitioners in the areas of sustainable development of our society including environment, agriculture, finance, and higher education sectors.

This volume systematically details both the basic principles and new developments in Data Envelopment Analysis (DEA), offering a solid

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understanding of the methodology, its uses, and its potential. New material in this edition includes coverage of recent developments that have greatly extended the power and scope of DEA and have lead to new directions for research and DEA uses. Each chapter accompanies its developments with simple numerical examples and discussions of actual applications. The first nine chapters cover the basic principles of DEA, while the final seven chapters provide a more advanced treatment. This handbook serves as a complement to the Handbook on Data Envelopment Analysis (eds, W.W. Cooper, L.M. Seiford and J, Zhu, 2011, Springer) in an effort to extend the frontier of DEA research. It provides a comprehensive source for the state-of-the art DEA modeling on internal structures and network DEA. Chapter 1 provides a survey on two-stage network performance decomposition and modeling techniques. Chapter 2 discusses the pitfalls in network DEA modeling. Chapter 3 discusses efficiency decompositions in network DEA under three types of structures, namely series, parallel and dynamic. Chapter 4 studies the determination of the network DEA frontier. In chapter 5 additive efficiency decomposition in network DEA is discussed. An approach in scale efficiency measurement in two-stage networks is presented in chapter 6. Chapter 7 further discusses the scale efficiency decomposition in two stage networks.

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Chapter 8 offers a bargaining game approach to modeling two-stage networks. Chapter 9 studies shared resources and efficiency decomposition in two-stage networks. Chapter 10 introduces an approach to computing the technical efficiency scores for a dynamic production network and its sub-processes. Chapter 11 presents a slacks-based network DEA. Chapter 12 discusses a DEA modeling technique for a two-stage network process where the inputs of the second stage include both the outputs from the first stage and additional inputs to the second stage. Chapter 13 presents an efficiency measurement methodology for multi-stage production systems. Chapter 14 discusses network DEA models, both static and dynamic. The discussion also explores various useful objective functions that can be applied to the models to find the optimal allocation of resources for processes within the black box, that are normally invisible to DEA. Chapter 15 provides a comprehensive review of various type network DEA modeling techniques. Chapter 16 presents shared resources models for deriving aggregate measures of bank-branch performance, with accompanying component measures that make up that aggregate value. Chapter 17 examines a set of manufacturing plants operating under a single umbrella, with the objective being to use the component or function measures to decide what might be considered as each plant's

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core business. Chapter 18 considers problem settings where there may be clusters or groups of DMUs that form a hierarchy. The specific case of a set off electric power plants is examined in this context. Chapter 19 models bad outputs in two-stage network DEA. Chapter 20 presents an application of network DEA to performance measurement of Major League Baseball (MLB) teams. Chapter 21 presents an application of a two-stage network DEA model for examining the performance of 30 U.S. airline companies. Chapter 22 then presents two distinct network efficiency models that are applied to engineering systems.

This book introduces readers to the use of R codes for optimization problems. First, it provides the necessary background to understand data envelopment analysis (DEA), with a special emphasis on fuzzy DEA. It then describes DEA models, including fuzzy DEA models, and shows how to use them to solve optimization problems with R. Further, it discusses the main advantages of R in optimization problems, and provides R codes based on real-world data sets throughout. Offering a comprehensive review of DEA and fuzzy DEA models and the corresponding R codes, this practice-oriented reference guide is intended for masters and Ph.D. students in various disciplines, as well as practitioners and researchers.

This work focuses on measuring and explaining producer performance. The authors view performance as a function of the state of technology and economic

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efficiency, with the former defining a frontier relation between inputs and outputs; the former incorporating waste and misallocation relative to this frontier. They show that insights can be gained by allowing for the possibility of a divergence between the economic objective and actual performance, and by associating this inefficiency with causal variables subject to managerial or policy influence. Derived from a series of lectures held on techniques and applications of the three approaches to the construction of production frontiers and measure of efficiency, this work will be an essential reference to scholars of a variety of disciplines who are involved with quantitative methods or policy.

Advances in DEA Theory and Applications provides a much-needed framework for assessing the performance of competing entities with special emphasis on forecasting models. It helps readers to determine the most appropriate methodology in order to make the most accurate decisions for implementation. Written by a noted expert in the field, this text provides a review of the latest advances in DEA theory and applications to the field of forecasting. Designed for use by anyone involved in research in the field of forecasting or in another application area where forecasting drives decision making, this text can be applied to a wide range of contexts, including education, health care, banking, armed forces, auditing, market research, retail outlets, organizational effectiveness, transportation, public housing, and manufacturing. --

This book presents the underlying theory, model development, and applications of network Data

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Envelopment Analysis (DEA) in a systematic way. The field of network DEA extends and complements conventional DEA by considering not only inputs and outputs when measuring system efficiency, but also the internal structure of the system being analyzed. By analyzing the efficiency of individual internal components, and more particularly by studying the effects of relationships among components which are modeled and implemented by means of various network structures, the “network DEA” approach is able to help identify and manage the specific components that contribute inefficiencies into the overall systems. This relatively new approach comprises an important analytical tool based on mathematical programming techniques, with valuable implications to production and operations management. The existing models for measuring the efficiency of systems of specific network structures are also discussed, and the relationships between the system and component efficiencies are explored. This book should be able to inspire new research and new applications based on the current state of the art. Performance evaluation is an important task in management, and is needed to (i) better understand the past accomplishments of an organization and (ii) plan for its future development. However, this task becomes rather challenging when multiple performance metrics are involved. DEA is a powerful tool to cope with such issues. For systems or operations composed of interrelated processes, managers need to know how the performances of the various processes are evaluated and how they are aggregated to form the

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overall performance of the system. This book provides an advanced exposition on performance evaluation of systems with network structures. It explores the network nature of most production and operation systems, and explains why network analyses are necessary.

Guides in the application of linear programming to firm decision making, with the goal of giving decision-makers a better understanding of methods at their disposal. Useful as a main resource or as a supplement in an economics or management science course, this comprehensive book addresses the deficiencies of other texts when it comes to covering linear programming theory—especially where data envelopment analysis (DEA) is concerned—and provides the foundation for the development of DEA. *Linear Programming and Resource Allocation Modeling* begins by introducing primal and dual problems via an optimum product mix problem, and reviews the rudiments of vector and matrix operations. It then goes on to cover: the canonical and standard forms of a linear programming problem; the computational aspects of linear programming; variations of the standard simplex theme; duality theory; single- and multiple-process production functions; sensitivity analysis of the optimal solution; structural changes; and parametric programming. The primal and dual problems are then reformulated and re-examined in the context of Lagrangian saddle points, and a host of duality and complementary slackness theorems are offered. The book also covers primal and dual quadratic programs, the complementary pivot method, primal and dual linear fractional functional programs, and (matrix) game theory

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solutions via linear programming, and data envelopment analysis (DEA). This book: Appeals to those wishing to solve linear optimization problems in areas such as economics, business administration and management, agriculture and energy, strategic planning, public decision making, and health care Fills the need for a linear programming applications component in a management science or economics course Provides a complete treatment of linear programming as applied to activity selection and usage Contains many detailed example problems as well as textual and graphical explanations Linear Programming and Resource Allocation Modeling is an excellent resource for professionals looking to solve linear optimization problems, and advanced undergraduate to beginning graduate level management science or economics students.

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