Desktop Troubleshooting Guide

Has Disaster Struck? If you're reading this, Something Very Bad may have already happened to your PC. Or maybe you're wisely looking ahead to any of several what-if scenarios. Either way, PC Disaster and Recovery is the book you nee recover from today's disaster and not lose sleep over the ones that lie around the corner. No matter how dire the situation, expert, step-by-step instructions will keep you cool and focused and get you back on your feet. Coverage includes: * Understanding how hardware, OS, and applications work together * Limiting your risks * Assembling a PC recovery resource kit * Drafting a disaster recovery plan * Detecting, analyzing, and diagnosing problems * Restarting a problem PC * Fixing upgrading problems * Stabilizing your operating system * Understanding and troubleshooting hardware failures * Avoiding power and overheating problems * Diagnosing, monitoring, and troubleshooting performance problems * Recovering lost and damaged files and applications * Recovering from small-network disasters * Finding help online * Knowing when and how to start from scratch * Resurrecting a dead hard drive * Knowing when to call professionals

*Fully revised updated edition. first edition was strong seller - over 30,000 sold. *Ties into the booming A+ Certification market. A+ technicians specialize in PC hardware troubleshooting. *Follows success of Pocket Reference Series by Bigelow, which has sold over 70,000 copies. *Handy format - designed for technicians, in a convenient, portable, pocket-sized edition. *Leading author - Bigelow's last three books have sold well over 250,000 copies.

IT Essentials v7 Companion Guide supports the Cisco Networking Academy IT Essentials version 7 course. The course is designed for Cisco Networking Academy students who want to pursue careers in IT and learn how computers work, how to assemble computers, and how to safely and securely troubleshoot hardware and software issues. The features of the Companion Guide are designed to help you study and succeed in this course: · Chapter objectives–Review core concepts by answering the focus questions listed at the beginning of each chapter. · Key terms–Refer to the updated lists of networking vocabulary introduced, and turn to the highlighted terms in context. · Course section numbering–Follow along with the course heading numbers to easily jump online to complete labs, activities, and quizzes referred to within the text. · Check Your Understanding Questions and Answer Key–Evaluate your readiness with the updated end-of-chapter questions that match the style of questions you see on the online course quizzes. This book is part of the Cisco Networking Academy Series from Cisco Press®. Books in this series support and complement the Cisco Networking Academy.

by Kyle MacRae, Gary Marshall Anyone who uses a computer knows how frustrating it is when things go wrong for no apparent reason or when an incomprehensible error message precedes a catastrophic crash. This new, fully updated edition will show you how to troubleshoot methodically and resolve all manner of common problems with hardware devices, Windows (including XP and Vista), the internet and email. It will also tell you how to take preventative measures and recover from disaster.

Learn how to troubleshoot Windows 10 the way the experts do, whatever device or form-factor you're using. Focus on the problems that most commonly plague PC users and fix each one with a step-by-step approach that helps you understand the cause, the solution, and the tools required. Discover the connections between the different hardware and software in your devices, and how their bonds with external hardware, networks, and the Internet are more dependent than you think, and learn how to build resilience into any computer system, network, or device running Windows 10. If you're fed up of those nagging day-to-day issues, want to avoid costly repairs, or just want to learn

more about how PCs work, Windows 10 Troubleshooting is your ideal one-stop guide to the Windows 10 operating system. What You Will Learn: Understand your PC's ecosystem and how to connect the dots, so you can successfully track problems to their source Create resilient backups of your operating system, files, and documents, and enable quick and easy restore Learn your way around Windows' built-in administration tools, to quickly fix the typical problems that come up Diagnose and repair a wide range of common problems with printers and other essential peripherals Solve complex startup problems that can prevent a PC form booting Make your PC safe and secure for the whole family, and for everybody in your workplace Understand the threat from malware and viruses and a range of approaches to dealing with them, depending on the situation Bomb-proof your PC with advanced security, group policy, and firewall policies Learn the top Tips and tricks for researching difficult problems, including third-party tools and useful web resources Work with the registry, file system, and Sysinternals to troubleshooting PCs in the workplace Who This Book Is For: Anyone using Windows 10 on a desktop, laptop, or hybrid device

Show your PC who's boss Nothing's more annoying than a tech malfunction, especially when it's your PC—with the exception of perhaps wading through reams of random, unreliable theories online looking for a solution, or paying an expensive tech geek to show up to perform a five-minute fix. The latest edition of Troubleshooting & Maintaining Your PC All-in-One For Dummies puts all this frustration behind you and gets you straight to work solving the problem yourself! In his straightforward, friendly style, Dan Gookin—bestselling tech author and all-round Mr. Fixit—packs everything you need to know into 5-books-in-1, giving you the knowledge and process to hit on the right solution, fast. From identifying common problems to methodically narrowing down to the correct fix, you'll save hours of frustrating research—and experience the sweet, righteous satisfaction of having achieved it all yourself. Pick up quick fixes Understand and reconnect networks Restore memory Boost your PC's performance Every problem has a solution and PCs are no different: get this book and you'll never catch yourself shouting at your monitor or frustrated with the motherboard again—well, maybe not quite so often.

Provides information on using a PC, covering such topics as hardware, networking, burning CDs and DVDs, using the Internet, and upgrading and replacing parts.

First Apple-certified guide aimed squarely at the pros who support Apple's desktop and portable systems.

This compact book provides essential computer diagnostic, troubleshooting, and repair information in a convenient portable size (4 inches x 7 inches). The Enhanced PC Troubleshooting Pocket Guide will help individuals diagnose computer problems with ease and speed. Updated to include information on recent CPUs and Windows 2000, this is an essential tool for anyone who needs to find information on computer repair quickly and efficiently. Although this book is designed to be used with the Enhanced A+ Guide to Managing and Maintaining Your PC (ISBN: 0-619-03433-5) by Jean Andrews (Course Technology), it can stand alone as a technician's reference.

A guide to PC hardware offers tips on preventive maintenance, common problems, upgrades, and repairs

Targeting the snags, glitches, and predicaments cited most frequently by readers, bestselling author Dan Gookin clearly explains how to diagnose and cure common PC problems, whether they originate with software, the operating system, or hardware This updated edition features new, expanded coverage of laptop woes as well as Internet and e-mail issues, broadband connections, spam blocking, and security concerns Provides advice on how to prevent PC problems in the first place and create a safe and secure PC environment Dan Gookin is known for his ability to explain technology in an easy-to-understand and enjoyable fashion; his writing style, name, and reputation are unparalleled in the industry

Do you know what to do if your screen goes blank? What if you can't seem to close an application, or can't hear any sound from your

speakers? Whenever you have a problem with your computer, don't panic! There are many basic troubleshooting techniques you can use to fix issues like this. In this lesson, we'll show you some simple things to try when troubleshooting, as well as how to solve common problems you may encounter.

"Troubleshooting PC hardware problems from boot failure to poor performance."--P. [4] of cover.

PC Troubleshooting in Easy Steps is an essential guide for those who want to understand why a computer is malfunctioning and how to get it going again, quickly and easily. This easy to follow guide is ideal for those who are new to computing as well as a handy reference guide for the more experienced user.

This compact volume provides essential diagnostic and troubleshooting information in a portable size, 4 by 7 inches. The PC Troubleshooting Pocket Guide will help individuals diagnose computer problems with ease and speed. Updated to include information on Windows XP, Windows 2000, and Linux, this is an essential tool for anyone who needs to find PC information quickly and efficiently.

Windows Networking Tools: The Complete Guide to Management, Troubleshooting, and Security explains how to use built-in Windows networking tools and third-party networking products to diagnose network problems, address performance issues, and enhance the overall security of your system and network. It starts with a review of the major components of the TCP/IP protocol suite, as well as IP and MAC addressing, to provide a clear understanding of the various networking tools and how they are used in a LAN and a TCP/IP networking environment. Although the book focuses on built-in Windows networking tools, it also investigates a number of third-party products that can enhance the performance of your computer. It identifies tools to help you to understand the traffic flow and operational status of your network , illustrates the use of numerous tools, and shows you several methods to protect your computers from malicious software. It also examines one of the best programs for examining the flow of data on a network—Wireshark—and explains how to use this program to scan for open ports and discover vulnerability issues. In addition to helping you gain insight into existing problems, the text highlights built-in Windows networking tools that can help to determine if you can expect future bandwidth bottlenecks or other problems to occur under different growth scenarios. Placing the proven methods of an industry veteran at your fingertips, the book includes a chapter devoted to software programs that can enhance the security of your network. It explains how to negate the operation of unwanted advertisement trackers as well as how to minimize and alleviate the various types of hacking—from keyboard loggers to network viruses. In the event your computational device is lost or stolen a cryptographic program is described that results in data becoming meaningless to the person or persons attempting to read your stored information.

Troubleshooting, Maintaining, & Repairing PCs will be the most comprehensive maintenance, configuration, & repair guide for IBM PCs, compatibles, & portables (and their peripherals). It will provide all levels of computer service personnel with a complete guide to computer service & repair by explaining the common failures of each major computer subsection & peripheral, then providing practical, realistic solutions to such problems.

The quick way to learn Windows 10 This is learning made easy. Get more done quickly with Windows 10. Jump in wherever you need answers--brisk lessons and colorful screenshots show you exactly what to do, step by step. Discover fun and functional Windows 10 features! Work with the new, improved Start menu and Start screen Learn about different sign-in methods Put the Cortana personal assistant to work for you Manage your online reading list and annotate articles with the new browser, Microsoft Edge Help safeguard your computer, your information, and your privacy Manage connections to networks, devices, and storage resources

Provides information on PC maintenance and repair, covering such topics as system restore, using tech support, startup noises, a slow PC, finding lost files, Internet connections, changes in Windows Vista, Windows event logs, and computer shutdown.

Windows 10 is the most powerful operating system that Microsoft has ever made, but it's also the most complex. While the user interface is extremely intuitive, you'll have to dig a little deeper to customize your experience, get maximum performance and make the most of features such as the Cortana voice assistant, Edge browser and multiple desktops. This book includes hundreds of step-by-step and illustrated sets of instructions to teach you both the basics and the complexities of Windows 10 operation. It is perfect for beginners and intermediate users alike; this book will turn your Windows-using experience from a slow slog into a lightning-fast masterclass of efficiency. Such lessons included in this simplified but powerful user guide includes: - What's New About Windows 10 - The Start Menu and the Start Screen - Launching Apps with the Start Menu - The Desktop Environment - Toggling Between the Tablet Mode and Desktop - Working with the Taskbar - Working with the Cortana - The Windows 10 Internal, External, and Cloud Storage - Using the OneDrive - Managing the Windows 10 Applications and Programs - Familiarizing Yourself with the Windows Store - Managing the Users Accounts - Your Computer Security in Windows 10 - Shortcut Keys to Using Windows 10 - Windows 10 Tips and Tricks And lots more...

Computer Service and Repair presents the most up-to-date information in the rapidly changing world of computers and their software. The text teaches the practices and principles needed to pass the A+ Certification exam, as well as to build, upgrade, and troubleshoot your personal PC. The text is written for students with limited or no PC technical experience as well as for PC technicians with limited formal training. Each chapter covers the latest in hardware and software as well as legacy items that may be found in the field. Chapters cover all the major areas of the PC; an additional three-chapter section is devoted to networking. Laboratories are found in both the text and the Laboratory Manual for the important hands-on training needed for this field. This textbook is an ideal starting point for anyone who wishes to enter the field of PC repair and support.

Diagnose and solve your PC problems with this easy-to-understand guide Written by veteran For Dummies author Dan Gookin, this straightforward guide shows you how to diagnose and solve the most common hardware and software problems your PC may encounter. In addition, he presents advice for preventing PC problems in the first placeand clearly explains how to create a safe and secure PC environment. Walks you through ways to diagnose the most common PC hardware, software, and operating system problems Offers clear and easy-to-understand solutions for confidently handling these problems Shares valuable advice

about maintaining your system to maximize its lifespan Reviews an array of useful tools Covers Windows Vista, Windows 7, and Internet Explorer 8 Troubleshooting & Maintaining Your PC All-in-One For Dummies, 2nd Edition helps you to confidently handle whatever PC problems you may encounter.

The Mike Meyers' Computer Skills series offers students of varying ability and experience a practical working knowledge of baseline IT skills and technologies. This full-color text is filled with real-world case studies, step-by-step tutorials, illustrations with callouts, end-of-chapter questions, challenging lab exercises, and review questions.

Newnes PC Troubleshooting Pocket Book provides a concise and compact reference that describes, in a clear and straightforward manner, the principles and practice of faultfinding and upgrading PCs and peripherals. The strong practical emphasis is backed up with many illustrations and examples of real-lie problems. The book is aimed at anyone who is involved with the installation, configuration, maintenance, upgrading, repair or support of PC systems. It also provides non-technical users with sufficient background information, charts and checklists to enable the diagnosis of faults and help to carry out simple modifications and repairs. The new edition of PC Troubleshooting will continue to include a number of short cuts that are instrumental in avoiding hours of potential frustration and costly effort. In order to reflect rapid changes in computer technology (both hardware and software) this new edition has been completely revised and rewritten. New and expanded sections on: modern machines (Pentium II, III, IV, AMD); modern buses (FSB, AGP, Cyrix, Chip sets); different RAM chip types and connectors; Win 2000, ME, XP; latest SCSI standards, Ultra DMA, "live" re-partitioning of the disc, FAT16, FAT36, NTFS, performance and compatibility differences; 'famous' viruses and personal firewalls. * All the essential data for PC fault-finding and upgrading * Ideal for systems support staff, businesses, students, teachers, and home PC users * Strong practical emphasis is backed up with many illustrations and examples of real problems

This compact volume provides essential diagnostic and troubleshooting information in a portable size, 4 by 7 inches. The PC Troubleshooting Pocket Guide will help individuals diagnose computer problems with ease and speed. Updated to include new and comprehensive information on Windows XP and Windows 2000, this is an essential tool for anyone who needs to find PC information quickly and efficiently.

Written by best-selling PC repair author and educator Jean Andrews, the seventh edition of A+ Guide to Managing and Maintaining Your PC, International Edition maps fully to CompTIA's 2009 A+ Exam objectives. This full-color guide is the most complete, step-by-step book available for learning the fundamentals of supporting and troubleshooting computer hardware and software. At the same time, it prepares readers to successfully pass the A+ 220-701 and 220-702 exams. The new edition is formatted to support any teaching style and course format, featuring an essentials-to-practical reorganization within each chapter and inclusion of new tabs distinguishing exam content. Further content and live demonstrations with Jean Andrews are available on the accompanying CD, making this new edition a total solution for PC repair.

A Do-It-Yourself Guide To Troubleshooting and Repairing Your EASY, comprehensive technology troubleshooter! PCs,

smartphones, tablets, networks, cameras, home theater and more—all in one book! We all use technology—and we all have problems with it. Don't get frustrated… and don't waste money on costly repair or support calls! Solve the problems yourself, with the one guide that makes it easy: The PC and Gadget Help Desk. Using clear pictures, handy "symptom tables," and easy-to-use flowcharts, Mark Edward Soper walks you step-by-step through identifying, solving, and preventinghundreds of today's most aggravating tech problems. Soper covers all your major platforms: iPhones, iPads, Android devices, Windows systems, and more. He even helps you fix the weird problems that happen when you use them together! Regain lost Internet access and fix broken Wi-Fi connections Solve problems with viewing and sharing media or other files Track down power problems wherever they arise Troubleshoot printing problems and print from smartphones or tablets Fix missing video or audio on your HDTV or home theater system Get syncing working right on your Apple or Android device Improve your PC's 3D gaming performance Identify and replace flaky memory chips Prevent overheating that can damage your equipment Solve common problems with digital cameras and DV camcorders Troubleshoot iOS or Android antennas, updates, screens, and connectivity Get FaceTime working right on your iPhone or iPad Troubleshoot eReaders and display your eBooks on additional devices Sensibly decide whether to upgrade, repair, or replace Mark Edward Soper has spent 30 years as an instructor and corporate trainer, helping thousands of people work more happily with personal technology. He is the author of PC Help Desk in a Book, and is the co-author of Leo Laporte's PC Help Desk, as well as more than 25 other books on Windows, digital imaging, networking, the Internet, IT certification, and computer troubleshooting. Soper is a CompTIA A+ Certified computer technician and Microsoft Certified Professional. BONUS ONLINE VIDEOS: Includes access to free, studio-quality how-to videos that make troubleshooting and repair even easier! From boot-up to shutdown, keyboard to network adapter, hard disk to modem, PC/XT to P6, DOS to Windows 2000 and Linux, and CONFIG.SYS to REGEDIT, Troubleshooting Your PC Bible, Fifth Edition, is the definitive PC solution and reference guide. This wonderfully comprehensive, highly readable book promotes self-maintenance, guides technical support, and helps you improve system performance, setup and repairs. This expanded fifth edition includes coverage of Windows Millennium, Windows 2000, Linux, the Internet and more. Stop being a prisoner to your PC! Need a PC problem fixed in a pinch? Presto! Troubleshooting & Maintaining Your PC All-in-One For Dummies offers 5 books in 1 and takes the pain out of wading through those incomprehensible manuals, or waiting for a high-priced geek to show up days or weeks after you need them. Arming you with everything you need to get that pesky PC working for you ASAP, this handy guide walks you through all the steps to restoring whatever's making your PC go rogue —so you can get back to making it work for you. There's nothing worse than firing up your PC only to discover it's inexplicably unresponsive. With this guide, you'll gain all the skills and insight you need to need to bring it back to life —and to prevent it from ever leaving you in the lurch again. Find out what's behind common PC problems Solve email and web woes, both big and small Perform regular maintenance and get serious about backups Troubleshoot to find solutions to your issues and learn proper maintenance to head off future headaches! Your PC problems aren't as big as you think! Take matters into your own hands with the helpful instruction

provided inside this book!

Beginning with an overview of networking concepts, this book/disk guide identifies the symptoms, spells out the remedies and suggests methods for repair. Lots of typical "flowchart" problems are presented so the reader can walk through problems with hands-on. Plus, a disk with valuable troubleshooting utilities is included.

You're beyond the basics, so dive right into troubleshooting Windows 7 -- and really put your PC to work! This supremely organized reference describes hundreds of prevention tips, troubleshooting techniques, and recovery tools in one essential guide. It's all muscle and no fluff. Discover how the experts keep their Windows 7-based systems running smoothly -- and challenge yourself to new levels of mastery. Take control of essential Windows 7 maintenance and security features, such as the Action Center and User Account Control Master quick fixes to the most common problems using expert tips and step-by-step repair guides Implement best practices to help prevent and combat viruses, malware, and identity theft Apply advanced troubleshooting techniques by understanding how Windows 7 works Diagnose hardware problems and work safely with your PC Develop a recovery plan to restore your system and data in the event of a disaster Know when to use power utilities for advanced performance, maintenance, and diagnostics Your book -- online! Get your fully searchable online edition -- with unlimited access on the Web.

Students will master the objectives for the new Microsoft Desktop Support Technician exam #70-272 using an approach created specifically for them. Their learning will be enhanced with extensive end-of chapter exercises and hands-on projects with a free MeasureUp test preparation CD included with the text.

This compact volume provides essential diagnostic and troubleshooting information needed in a portable size, 4 by 7 inches. The PC Troubleshooting Pocket Guide will help individuals diagnose computer problems with ease and speed.

Optimize Windows system reliability and performance with Sysinternals IT pros and power users consider the free Windows Sysinternals tools indispensable for diagnosing, troubleshooting, and deeply understanding the Windows platform. In this extensively updated guide, Sysinternals creator Mark Russinovich and Windows expert Aaron Margosis help you use these powerful tools to optimize any Windows system's reliability, efficiency, performance, and security. The authors first explain Sysinternals' capabilities and help you get started fast. Next, they offer in-depth coverage of each major tool, from Process Explorer and Process Monitor to Sysinternals' security and file utilities. Then, building on this knowledge, they show the tools being used to solve real-world cases involving error messages, hangs, sluggishness, malware infections, and much more. Windows Sysinternals creator Mark Russinovich and Aaron Margosis show you how to: Use Process Explorer to display detailed process and system information Use Process Monitor to capture low-level system events, and quickly filter the output to narrow down root causes List, categorize, and manage software that starts when you start or sign in to your computer, or when you run Microsoft Office or Internet Explorer Verify digital signatures of files, of running programs, and of the modules loaded in those programs Use Autoruns, Process Explorer, Sigcheck, and Process Monitor features that can identify and clean malware

infestations Inspect permissions on files, keys, services, shares, and other objects Use Sysmon to monitor security-relevant events across your network Generate memory dumps when a process meets specified criteria Execute processes remotely, and close files that were opened remotely Manage Active Directory objects and trace LDAP API calls Capture detailed data about processors, memory, and clocks Troubleshoot unbootable devices, file-in-use errors, unexplained communication, and many other problems Understand Windows core concepts that aren't well-documented elsewhere

When working on a PC, laptop or mobile device, you'll want to keep this handy PC Troubleshooting Pocket Guide by your side. Jean Andrews provides clear, complete explanations to make technical topics easy to understand. The PC Troubleshooting Pocket Guide will help individuals diagnose computer problems with ease and speed. This portable, compact volume provides essential diagnostic and troubleshooting information, and is an essential tool for anyone who needs to find computer information quickly and efficiently.

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