

## Interface Documentation In Sap Solution Manager 7

Over the last few years, financial statement scandals, cases of fraud and corruption, data protection violations, and other legal violations have led to numerous liability cases, damages claims, and losses of reputation. As a reaction to these developments, several regulations have been issued: Corporate Governance, the Sarbanes-Oxley Act, IFRS, Basel II and III, Solvency II and BilMoG, to name just a few. In this book, compliance is understood as the process, mapped not only in an internal control system, that is intended to guarantee conformity with legal requirements but also with internal policies and enterprise objectives (in particular, efficiency and profitability). The current literature primarily confines itself to mapping controls in SAP ERP and auditing SAP systems. Maxim Chuprunov not only addresses this subject but extends the aim of internal controls from legal compliance to include efficiency and profitability and then well beyond, because a basic understanding of the processes involved in IT-supported compliance management processes are not delivered along with the software. Starting with the requirements for compliance (Part I), he not only answers compliance-relevant questions in the form of an audit guide for an SAP ERP system and in the form of risks and control descriptions (Part II), but also shows how to automate the compliance management process based on SAP GRC (Part III). He thus addresses the current need for solutions for implementing an integrated GRC system in an organization, especially focusing on the continuous control monitoring topics. Maxim Chuprunov mainly targets compliance experts, auditors, SAP project managers and consultants responsible for GRC products as readers for his book. They will find indispensable information for their daily work from the first to the last page. In addition, MBA, management information system students as well as senior managers like CIOs and CFOs will find a wealth of valuable information on compliance in the SAP ERP environment, on GRC in general and its implementation in particular.

Expanding Choice: Moving to Linux and Open Source with Novell Open Enterprise Server is a concise, authoritative guide for IT professionals to help evaluate and implement Novell's open source technologies. You will be able to understand and assess the advantages of open source technologies through the discussion of specific, customer-tested implementation strategies for both open source and traditional software. You will also review the benefits and costs of both open source and closed source software systems. Find out how Novell's new Open Enterprise Server combines the choice and flexibility of SUSE Linux with the reliability of Novell's proven networking software in Expanding Choice: Moving to Linux and Open Source with Novell Open Enterprise Server.

"1st German edition published 2013 by Galileo Press, Bonn, Germany."

Decisive potential in business is a question of process capability, rather than production capability. Process capability in business requires real-time systems for optimization. Business-IT needs to be developed from telecommunications and ERP to real-time services, which are not offered by the prevailing ERP systems. This book shows how modern information technology Manufacturing Execution Systems (MES) becomes the prerequisite for process capability of the company on the basis of many practical examples. It describes the requirements for optimized MES. It gives an overview of the efficiency potentials and different applications of MES.

This book teaches you how to integrate third-party programs with your SAP systems while avoiding the many pitfalls that can arise from different programming languages and interface technologies. It provides a comprehensive description of the communication protocols that are supported by SAP, which components of the SAP NetWeaver Application Server implement them, and how these components must be configured to enable communication with external systems. Overview of Interface Programming Uncover basic principles of interface programming, answers to frequently asked questions about security, and information on various technologies. Classic and Modern SAP Information The authors introduce you to classic and modern SAP interfaces and protocols, enabling you to solve any problem you may encounter. Interface Technologies Benefit from a detailed examination of the central interface technologies: RFC, BAPIs, ALE, IDocs, and SOAP. Descriptive Examples Learn how to apply your knowledge to real-life situations with many programmed examples in ABAP, Java, C, and C#. Comprehensive Coverage This book serves as an ideal companion with numerous screenshots and a detailed index. You'll discover how best to connect your systems to those of your partners - without problems or external assistance.

Use SAP Solution Manager to monitor the amount and efficiency of custom code in your system Learn how to take advantage of tools such as CCLM, SCOV, SAP Clone Finder, the Custom Development Management Cockpit, and more Explore custom code best practices and reporting techniques Custom code is a vital component of any successful SAP implementation. But it must be managed, or it becomes an obstacle to future enhancement and innovation. Take the proactive approach to taming your custom code with this book: always be in control, make changes when and where they are needed, don't get slowed down by bad code, and always be ready for the next upgrade. Custom Code Management Business Blueprint Meet your most trusted companion in managing custom code! Learn what the SAP Solution Manager Business Blueprint does, how to create it, and understand and use the different management phases. Practical Advice No matter your volume of custom code, learn when and where to use specific tools to optimize your custom code investment. Code Measurement Understand how to set up and use different tools and metrics that analyze, measure, and display custom code: SAP Coverage Analyzer, SAP Global Workload Monitor, and more. How-To Steps Find detailed, step-by-step instructions that will help you get the specific tools you need up and running in no time. Bonus Appendices Find coding examples, helpful lists of SAP Notes, information on upcoming functionalities, and more to get you on your way.

Enterprises have to adapt their business processes quickly and efficiently to new business environments to ensure business success and long term survival. It is not sufficient to apply best business practices but new practices have to be developed and executed. These requirements are met by new business process automation technologies, based on concepts like web services, EAI, workflow, enterprise service architectures, and automation engines. Business process automation becomes a key enabler for business process excellence. This book explains major trends in business process automation and shows how new technologies and solutions are applied in practice. It outlines how process automation becomes an element of an overall process lifecycle management approach, structured on the basis of the ARIS House of business excellence and implemented through software tools like the ARIS toolset.

This volume constitutes the proceedings of the Third International Workshop of the European Association for Machine Translation, held in Heidelberg, Germany in April 1993. The EAMT Workshops traditionally aim at bringing together researchers, developers, users, and others interested in the field of machine or computer-assisted translation research, development and use. The volume presents thoroughly revised versions of the 15 best workshop contributions together with an introductory survey by the volume editor. The presentations are centered primarily on questions of acquiring, sharing, and managing lexical data, but also address aspects of lexical description.

Master the SAP product ecosystem, the client environment, and the feasibility of implementing critical business process with the required technical and functional configuration. SAP Project Management Pitfalls is the first book to provide you with real examples of the pitfalls that you can avoid, providing you with a road-map to a successful implementation. Jay Kay, a SAP Program Manager for Capgemini, first takes a deep dive into common pitfalls in implementing SAP ERP projects in a complex IT landscape. You will learn about the potential causes of

failures, study a selection of relevant project implementation case studies in the area, and see a range of possible countermeasures. Jay Kay also provides background on each - the significance of each implementation area, its relevance to a service company that implements SAP projects, and the current state of research. Key highlights of the book: Tools and techniques for project planning and templates for allocating resources Industry standards and innovations in SAP implementation projects in the form of standard solutions aimed at successful implementation Managing SAP system ECC upgrades, EHP updates and project patches Learn effective ways to implement robust SAP release management practices (change management, BAU) Wearing a practitioner's insight, Jay Kay explores the relevance of each failed implementation scenario and how to support your company or clients to succeed in a SAP implementation. There are many considerations when implementing SAP, but as you will learn, knowledge, insight, and effective tools to mitigate risks can take you to a successful implementation project.

For more than 40 years, Computerworld has been the leading source of technology news and information for IT influencers worldwide. Computerworld's award-winning Web site (Computerworld.com), twice-monthly publication, focused conference series and custom research form the hub of the world's largest global IT media network.

A book for whole R/3 teams including team leaders, customizers and developers to understand the benefits, financial risks and technical backgrounds of IDocs and ALE in interface development. It covers the role of interfaces in an R/3 roll-out and the relationship to common standards like EDIFACT, ANSI X.12 or XML. A large number of recipes deliver templates as a basis of own enhancements. It also works out why many EDI projects are ten times as expensive as they could be.

InfoWorld is targeted to Senior IT professionals. Content is segmented into Channels and Topic Centers. InfoWorld also celebrates people, companies, and projects.

Well-kept records are the key to success--so learn how to maintain yours with Document Management System! Get step-by-step instructions for implementing and configuring DMS in SAP S/4HANA, from using SAP Activate to defining master data. Set up document information records and then see how to structure, distribute, and report on them. Whether you need a system that supports digital signatures, engineering change management, or specialized workflows, this guide has you covered! Highlights include: 1) Master data 2) Classification 3) Document information record (DIR) 4) Structuring and distribution 5) Digital signatures 6) Engineering change management 7) Authorizations 8) Workflows 9) SAP Document Center 10) SAP 3D Visual Enterprise Generator 11) SAP Activate

This IBM® Redpaper™ publication describes how to get started using WebSphere® Adapter for SAP Software with WebSphere Message Broker. These products enable processes and components to be integrated to include the exchange of information with an SAP server, without special coding. This paper shows how to use an adapter, an application component, to send requests to the SAP server or to receive events from the server. The adapter creates a standard interface to the applications and data on the SAP server so that the developer of the application component does not have to understand the lower level details (the implementation of the application or the data structures) on the SAP server.

Business process management is the basis for all initiatives like SCM, CRM, ERP, or business intelligence. New component and internet-based software architectures and web services require a solid process management to deliver the expected business success. However, many organizations still struggle to find the right approach to business process management. IDS Scheer delivers with ARIS the framework to meet this challenge successfully. IDS Scheer has successfully applied its ARIS business process management approach at thousands of organizations worldwide such as Intel, Siemens, or the US Navy. This book presents international case studies in various manufacturing and service industries as well as the public sector. It shows how to achieve business process excellence in practice.

Revised edition of the authors' SAP SuccessFactors employee central, [2016]

Many large and medium-sized organizations have made strategic investments in the SAP NetWeaver technology platform as their primary application platform. In fact, SAP software is used to manage many core business processes and data. As a result, it is critical for all organizations to manage the life cycle of user access to the SAP applications while adhering to security and risk compliance requirements. In this IBM® Redbooks® publication, we discuss the integration points into SAP solutions that are supported by the IBM Security access and identity management product capabilities. IBM Security software offers a range of identity management (IdM) adapters and access management components for SAP solutions that are available with IBM Tivoli® Identity Manager, IBM Tivoli Directory Integrator, IBM Tivoli Directory Server, IBM Access Manager for e-business, IBM Tivoli Access Manager for Enterprise Single Sign-On, and IBM Tivoli Federated Identity Manager. This book is a valuable resource for security officers, consultants, administrators, and architects who want to understand and implement an identity management solution for an SAP environment.

SAP solutions provide a rich set of composable application modules, and configurable functional capabilities that are expected from a comprehensive enterprise business application software suite. Enabling mobile access to SAP business functions and data for enterprise clients, employees, and business partners is a typical requirement for SAP projects. This IBM® Redpaper™ publication describes the benefits of the IBM MobileFirst™ Platform Foundation security framework, which is an essential building block of the IBM MobileFirst platform. This paper also discusses key capabilities in IBM MobileFirst Platform to authenticate with SAP business systems from mobile applications. The scenarios in this paper demonstrate these features: How to develop a custom login module with IBM MobileFirst to authenticate mobile user access to an SAP enterprise resource planning (ERP) system. How to implement single sign-on (SSO) authentication in a mobile application to access SAP business systems using a pre-built adapter for IBM Cast Iron included with IBM MobileFirst and the ready-to-use adapter for SAP NetWeaver Gateway, also included with IBM MobileFirst. How to take advantage of the offline capabilities included in IBM MobileFirst Platform Foundation V6.3 to store business data locally, act on this data, and synchronize the data with the originating SAP ERP system. This paper is for mobile application developers and technical consultants who design and build systems of engagement to interact with SAP solutions in the heterogeneous enterprise.

The goal of this text is to describe the technical design aspects of the IT infrastructure; it does not give the details of installing and customizing SAP software, nor business process reengineering. Using primarily HP products for the solution examples, the chapters guide the reader through the foundation of the systems from an IT perspective, reviews its business application and architecture and introduces the server systems, then describes data storage, high availability and recovery solutions, client PCs with front-end user interfaces, output management and printing solutions, network infrastructure and requirements, cabling designs, LANs and WANs, and connecting mySAP.com to the Internet. Both authors are members of the HP-SAP International Competence Center. Annotation copyrighted by Book News, Inc., Portland, OR

Third Edition: Thoroughly Updated and Expanded, with Extensive New Coverage! In just 24 sessions of one hour or less, you'll master the entire SAP project lifecycle, from planning through implementation and system administration through day-to-day operations. Using this book's straightforward, step-by-step approach, you'll gain a strong real-world foundation in both the technology and business essentials

of today's SAP products and applications—from the ground up. Step-by-step instructions walk you through the most common questions, issues, and tasks you'll encounter with SAP. Case study-based exercises help you build and test your knowledge. By the Way notes present interesting pieces of information. Did You Know? tips offer advice or teach an easier way. Watch Out! cautions warn about potential problems. Learn how to... Understand SAP's newest products for enterprises and small-to-midsize businesses, and choose the right solutions for your company Discover how SAP integrates with Web services and service-oriented architecture Develop an efficient roadmap for deploying SAP in your environment Plan your SAP implementation from business, functional, technical, and project management perspectives Leverage NetWeaver 7.0 features to streamline development and integration, and reduce cost Walk through a step-by-step SAP technical installation Master basic SAP system administration and operations Perform essential tasks such as logon, session management, and printing Build SAP queries and reports Prepare for SAP upgrades and enhancements Develop your own personal career as an SAP professional Register your book at [informit.com/title/9780137142842](http://informit.com/title/9780137142842) for convenient access to updates and corrections as they become available.

Advanced Planning Systems (APS) are a key enabler of the supply chain management. However, APS are highly complex and difficult to comprehend. This book provides students with valuable insights into the capabilities of state-of-the-art APS and bridges the gap between theory (model building and solution algorithms), software implementation, and adaptation to a specific business case. Our business case – named Frutado – provides a unifying framework for illustrating the different planning tasks that arise in a company – from demand planning to the distribution of goods – that are addressed by APS. In addition, the book guides through interactive learning units which have been created and recorded for each module of SAP's APS. Learning units can be downloaded free of charge ready to be displayed in a web browser. Together, the textbook and the learning units provide the required skills to better understand the concepts, models, and algorithms underlying today's APS.

- Understand how to process all of your service, problem, and change requests
- Get step-by-step configuration instructions for ChaRM and Application Incident Management (the new Service Desk)
- Find practical advice and best practices
- Up to date for release 7.1

Are you ready to forever simplify the way your company processes and attends to service requests? With AIM and ChaRM, SAP Solution Manager provides the functionality you need to do just that-and this book provides everything you need to know to take advantage of it! You'll find both the background and the configuration steps you need to have the major service functionalities up and sailing smoothly in no time.

Comprehensive Introduction Learn about the principles of ITSM, and see how you can integrate them holistically into Application Lifecycle Management and SAP Solution Manager.

Major Tools in IT Service Management Obtain the background information you need on AIM and ChaRM, understand Incident and Problem Management, learn how to work with requests for change, and much more.

Configuration Steps Find explicit, functional configuration instructions and screenshots that will help you get AIM and ChaRM running in your SAP system.

Reporting and Analytics Understand how to use key KPI-based reporting features and dashboards to monitor progress and status.

SAP Solution Manager 7.0 vs. 7.1 Get the nitty-gritty when it comes to differences between SAP Solution Manager releases. Also, overcome potential trip-ups, and find recommendations and best practices when upgrading.

Highlights Include

- Application Incident Management (AIM)
- Change Request Management (ChaRM)
- SAP CRM Web UI
- Application Lifecycle Management integration
- Roles and responsibilities
- End-to-end setup activities
- Approval management procedures
- Transport Management System
- SAP and non-SAP changes
- Deltas between 7.0 and 7.1
- Reporting and analytics
- Core and extended ITSM features

Since the 1990s, government at all levels is under increasing pressure to do more with less. However, despite the U.S. government spending about 15 to 20 percent of its GDP on contracts for goods and services, there is a paucity of reference books for public procurement officials and very few textbooks for courses on the subject. Filling this void, the International Handbook of Public Procurement provides the knowledge necessary to understand how procurement works and how to improve the cost-effectiveness of procurement systems. Taking a multidisciplinary approach, the book focuses on the managerial, economic, political, and legal aspects of this topic. It begins with a conceptual framework and highlights various reforms occurring in certain countries. By examining these improvements, readers are able to apply this knowledge to their own strategies. The next section presents selected cases that illustrate the public procurement process, examining systems in various nations including Germany, China, South Africa, Cambodia, Uganda, and Estonia. The book also discusses the rise of electronic procurement systems (E-procurement) and reviews the benefits of these efficient systems. Other topics presented in this comprehensive volume include practical discussions on contract negotiations, bidding, price strategies and cost analysis, and an insightful chapter on the market's response to contract award announcements. A virtual encyclopedia from numerous international experts, this book was assembled by Khi V. Thai, Professor at Florida Atlantic University and Editor of the Journal of Public Procurement. Dr. Thai has provided technical assistance in the area of public procurement to governments across the world. Empowering those on all sides of the issue, this volume dispenses advice valuable to government officials and contractors, as well as providing a comprehensive text for public administration students.

SAP is a market leader in enterprise business application software. SAP solutions provide a rich set of composable application modules, and configurable functional capabilities that are expected from a comprehensive enterprise business application software suite. In most cases, companies that adopt SAP software remain heterogeneous enterprises running both SAP and non-SAP systems to support their business processes. Regardless of the specific scenario, in heterogeneous enterprises most SAP implementations must be integrated with a variety of non-SAP enterprise systems: Portals Messaging infrastructure Business process management (BPM) tools Enterprise Content Management (ECM) methods and tools Business analytics (BA) and business intelligence (BI) technologies Security Systems of record Systems of engagement The tooling included with SAP software addresses many needs for creating SAP-centric environments. However, the classic approach to implementing SAP functionality generally leaves the business with a rigid solution that is difficult and expensive to change and enhance. When SAP software is used in a large, heterogeneous enterprise environment, SAP clients face the dilemma of selecting the correct set of tools and platforms to implement SAP functionality, and to integrate the SAP solutions with non-SAP systems. This IBM® Redbooks® publication explains the value of integrating IBM software with SAP solutions. It describes how to enhance and extend pre-built capabilities in SAP software with best-in-class IBM enterprise software, enabling clients to maximize return on investment (ROI) in their SAP investment and achieve a balanced enterprise architecture approach. This book describes IBM Reference Architecture for SAP, a prescriptive blueprint for using IBM software in SAP solutions. The reference architecture is focused on defining the use of IBM software with SAP, and is not intended to address the internal aspects of SAP components. The chapters of this book provide a specific reference architecture for many of the architectural domains that are each important for a large enterprise to establish common strategy, efficiency, and balance. The majority of the most important architectural domain topics, such as integration, process optimization, master data management, mobile access, Enterprise Content Management, business intelligence, DevOps,

security, systems monitoring, and so on, are covered in the book. However, there are several other architectural domains which are not included in the book. This is not to imply that these other architectural domains are not important or are less important, or that IBM does not offer a solution to address them. It is only reflective of time constraints, available resources, and the complexity of assembling a book on an extremely broad topic. Although more content could have been added, the authors feel confident that the scope of architectural material that has been included should provide organizations with a fantastic head start in defining their own enterprise reference architecture for many of the important architectural domains, and it is hoped that this book provides great value to those reading it. This IBM Redbooks publication is targeted to the following audiences: Client decision makers and solution architects leading enterprise transformation projects and wanting to gain further insight so that they can benefit from the integration of IBM software in large-scale SAP projects. IT architects and consultants integrating IBM technology with SAP solutions.

This IBM® Redpaper publication documents how to containerize and deploy SAP software into Red Hat OpenShift 4 Kubernetes clusters on IBM Power Systems by using predefined Red Hat Ansible scripts, different configurations, and theoretical knowledge, and it documents the findings through sample scenarios. This paper documents the following topics: Running SAP S/4HANA, SAP HANA, and SAP NetWeaver on-premises software in containers that are deployed in Red Hat OpenShift 4 on IBM Power Systems hardware. Existing SAP systems running on IBM Power Systems can be repackaged at customer sites into containers that use predefined Red Hat Ansible scripts. These containers can be deployed multiple times into Red Hat OpenShift 4 Kubernetes clusters on IBM Power Systems. The target audiences for this paper are Chief Information Officers (CIOs) that are interested in containerized solutions of SAP Enterprise Resource Planning (ERP) systems, developers that need containerized environments, and system administrators that provide and manage the infrastructure with underpinning automation. This paper complements the documentation that is available at IBM Knowledge Center, and it aligns with the educational materials that are provided by IBM Garage™ for Systems Education.

For more than 20 years, Network World has been the premier provider of information, intelligence and insight for network and IT executives responsible for the digital nervous systems of large organizations. Readers are responsible for designing, implementing and managing the voice, data and video systems their companies use to support everything from business critical applications to employee collaboration and electronic commerce.

This IBM® Redpaper™ publication is intended as an architecture and configuration guide to set up the IBM System Storage™ for the SAP HANA tailored data center integration (SAP HANA TDI) within a storage area network (SAN) environment. SAP HANA TDI allows the SAP customer to attach external storage to the SAP HANA server. The paper also describes the setup and configuration of SAP Landscape Management for SAP HANA systems on IBM infrastructure components: IBM Power Systems and IBM Storage based on IBM Spectrum® Virtualize. This document is written for IT technical specialists and architects with advanced skill levels on SUSE Linux Enterprise Server or Red Hat Enterprise Linux (RHEL) and IBM System Storage. This document provides the necessary information to select, verify, and connect IBM System Storage to the SAP HANA server through a Fibre Channel-based SAN. The recommendations in this Blueprint apply to single-node and scale-out configurations, and Intel and IBM Power based SAP HANA systems.

Make the grade with this SAP Solution Manager 7.2 certification study guide! From installation and configuration to monitoring and management, this guide will review the key technical and functional knowledge you need to pass your exam with flying colors. Explore test methodology, key concepts for each topic area, and practice questions and answers to solidify your knowledge. Your path to SAP Solution Manager certification begins here! a. Test Structure Prepare with up-to-date information on each topic covered in the C\_SM100\_7205 exam, including SAP Solution Manager architecture, configuration, monitoring, and more. b. Core Content Review major subject areas like system and application monitoring, landscape design, process management, and job management. Then dial in with important terminology, and key takeaways for each subject. c. Q&A After reviewing each chapter, test your skills with in-depth questions and answers for each section and improve your test-taking skills. 1) C\_SM100\_7205 2) Configuration 3) Architecture 4) Lifecycle management 5) Landscape management 6) Monitoring 7) Maintenance 8) Process and job management 9) SAP EarlyWatch Alert

Thoroughly Updated and Expanded! Includes New Coverage on Cloud Computing for SAP! In just 24 sessions of one hour or less, you'll master the latest updates on SAP, and discover how to succeed with it in real business and technical environments! Using this book's straightforward, step-by-step approach, you'll learn through practical hands-on examples and case studies based on SAP's free demonstration software. Each lesson builds on what you've already learned, giving you a strong real-world foundation with both the business and technical sides of SAP. Leading SAP architect and consultant George Anderson starts with the absolute basics...thoroughly covers core business, reporting, and administration tasks...and takes you all the way to the cutting edge, including how the cloud might be used to support SAP environments. Step-by-Step instructions carefully walk you through the most common SAP tasks. Quizzes and Exercises at the end of each chapter help you test your knowledge. By the Way notes present interesting information related to the discussion. Did You Know? tips offer advice or show you easier ways to perform tasks. Watch Out! cautions alert you to possible problems and give you advice on how to avoid them. Learn how to... Integrate various cloud resources into your current-day SAP environments Understand SAP applications, components, and architecture Obtain and install the trial version of SAP, step by step Use NetWeaver, SAP ERP, the SAP Business Suite, and other SAP applications Select an access method and create user roles and authorizations Customize your user interface for maximum convenience and productivity Transact day-to-day business, including sample sales order transactions, personnel updates, and more Work through complex processes, such as "Order to Cash" Query from SAP and third-party business productivity tools, such as SharePoint Professionally tune, maintain, and monitor SAP systems Plan and build new SAP applications Prepare for SAP projects, including technical upgrades and enhancements Develop your career as a SAP business or technology professional Dr. George W. Anderson, senior architect and SAP Basis Consultant for Microsoft Services, specializes in designing and optimizing mission-critical platforms for SAP and other enterprise applications. He's passionate about developing architectural patterns and tools

capable of enabling the kind of business agility that IT has been promising for years and businesses today need more than ever. A certified SAP technical consultant, PMI PMP, and long-time MCSE, his books include SAP Implementation Unleashed and the popular SAP Planning: Best Practices in Implementation. Category: SAP Covers: SAP User Level: Beginning–Intermediate

Inter-organizational Cooperation with SAP Solutions - now in its second edition -describes the potential for cooperation in supply chain networks as well as the use of mySAP solutions in an inter-organizational context. The main focus is on applications from the fields of XML/EDI, data warehousing, supply chain management and electronic markets. On the basis of five case studies from the automotive industry, the use of mySAP solutions is demonstrated in practice. This second edition has been totally revised to take account of current challenges concerning building up cooperation from both the management and the software perspective. In order to achieve this, the author team was expanded.

SAP can help you capture better information and deliver it more quickly, allowing you to make better decisions and maximize the business value of everything you do. However, SAP implementations require massive effort, total buy-in, and significant change throughout the organization. In SAP Implementation Unleashed, 10 expert SAP project managers, functional consultants, and technologists guide you through the entire journey, helping you avoid pain and pitfalls and gain all the benefits of SAP. The authors introduce start-to-finish business, technical, and project management roadmaps for successful SAP implementation. Then, drawing on their immense experience, they walk you through the entire process of planning and deployment—addressing make-or-break issues and hidden gaps that other guidebooks ignore. You'll discover how to employ processes, models, and toolsets that help you achieve implementation excellence while systematically reducing cost and business risk. Along the way, you'll find actionable advice and real-world insight into innovative project management, best-suited leadership, effective load testing, contemporary infrastructure implementation, and more. George W. Anderson is responsible for providing enterprise applications thought leadership for the EDS/HP office of the CTO. A long-time SAP consultant and PMI-certified project manager, George has authored several best-selling books and enjoys new challenges. Charles D. Nilson is a senior program manager for EDS/HP and has led many successful SAP implementation teams over the years. He is a PMI PMP and is SAP Partner Academy certified in MM and PP. Tim Rhodes is a senior SAP technical consultant for EDS/HP and a Basis/infrastructure veteran focused on implementing, migrating, and upgrading SAP Business Suite and NetWeaver solutions. Tim is also an SAP-certified technical consultant, OCP, MCSE, and HP Master ASE. Detailed Information on How To... Define the business vision driving your implementation, and use it to design your solution Use TCO techniques to fully understand SAP's financial impact in your organization Structure your SAP project management office, business teams, technical support organization, and overall project team Size, plan, and test your SAP infrastructure to deliver the best performance and availability at the best cost Integrate SAP into an SOA environment Install and configure SAP Business Suite and NetWeaver components Perform basic functional configuration, testing, and change management activities Enable a smooth transition by successfully performing the critical tasks that immediately precede SAP Go-Live Choose the right mix of tools and applications to test, manage, and monitor SAP Prepare your SAP Operations team for its post-implementation responsibilities

This textbook covers the entire Business Process Management (BPM) lifecycle, from process identification to process monitoring, covering along the way process modelling, analysis, redesign and automation. Concepts, methods and tools from business management, computer science and industrial engineering are blended into one comprehensive and inter-disciplinary approach. The presentation is illustrated using the BPMN industry standard defined by the Object Management Group and widely endorsed by practitioners and vendors worldwide. In addition to explaining the relevant conceptual background, the book provides dozens of examples, more than 230 exercises – many with solutions – and numerous suggestions for further reading. This second edition includes extended and completely revised chapters on process identification, process discovery, qualitative process analysis, process redesign, process automation and process monitoring. A new chapter on BPM as an enterprise capability has been added, which expands the scope of the book to encompass topics such as the strategic alignment and governance of BPM initiatives. The textbook is the result of many years of combined teaching experience of the authors, both at the undergraduate and graduate levels as well as in the context of professional training. Students and professionals from both business management and computer science will benefit from the step-by-step style of the textbook and its focus on fundamental concepts and proven methods. Lecturers will appreciate the class-tested format and the additional teaching material available on the accompanying website.

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