

Moresteam Green Belt Test Answers

The most comprehensive Six Sigma reference available, now revised and expanded Completely rewritten and reorganized, this second edition of The Six Sigma Handbook covers all the basic statistics and quality improvement tools of the Six Sigma quality management system. This new edition reflects the developments in Six Sigma over the past few years and will help maintain the book's position as the leading comprehensive guide to Six Sigma. Key changes to this edition include: New chapters on DFSS (Design for Six Sigma); Minitab, the most popular statistical software for Six Sigma; Six Sigma philosophy and values; flowcharting; and SIPOC Coverage of the core problem-solving technique DMAIC (Define, Measure, Analyze, Improve, Control) Dozens of downloadable, customizable Six Sigma work sheets New material on important advanced Six Sigma tools such as FMEA (Failure Mode and Effects Analysis)

If you want to get into the military, you have to take the Armed Services Vocational Battery (ASVAB). Anyone eligible for military service can take the ASVAB, so you can also use the ASVAB for other purposes, such as finding out what you're good at, in case you want to attend vocational school or college. In addition, you can also use the test to help you better understand your skills, for when you enter the job market. And the best thing is, it absolutely free. And while the ASVAB may not be rocket science, it can be very tricky and you don't want to tackle it without some help. With this book as your guide, you'll quickly gain the knowledge and confidence you need to pass the ASVAB with flying colors. Written by a professional test-prep coach and a retired military man, it arms you with: A comprehensive review of all test subjects Practice problems to sharpen your skills Three complete sample tests Guidance on which tests are important to your military career Study techniques that will give you a competitive edge Tips on how to compute your scores Information on the scores required for specific military jobs ASVAB For Dummies provides in-depth coverage of all ten ASVAB subsets. You get clear easy-to-understand reviews of all the basic concepts, formulas, and skills you need to answer every type of question in every subset. And you get dozens of mini-tests and practice problems that help you understand what areas you're strong in and which ones still need work. In not time, you'll: Pump up your vocabulary and reading comprehension skills and ace the verbal subsets Bone up on arithmetic procedures and mathematics concepts—and wrack up the points Get into gear with basic mechanical, auto shop, and electronics knowledge and cruise through the tests Quickly review basic science principles and score like a rocket scientist! ASVAB For Dummies is your complete tactical guide to improving your scores—on the double.

The definitive guide to foodservice equipment and design—from inception to completion Good food, happy customers, and profits - the telltale signs of a thriving restaurant or foodservice facility. But if you're not paying attention to the hundreds of details involved in running a successful facility, you'll fall short of achieving all three of these goals. Providing a breadth of useful, updated information on equipment, procedures, technology, techniques, safety, government and industry regulations, and terms of the trade, Design and Equipment for Restaurants and Foodservice, Second Edition demystifies the complex decisions facing the new restaurateur and foodservice manager. In Design and Equipment for Restaurants and Foodservice, well-known hospitality and food authors Costas Katsigris and Chris Thomas cover every aspect of establishing a physical facility - from concept development to operation - including where to put a laundry room, how many place settings to order, how to lower utility bills, how to buy a walk-in cooler and how big it should be, and even how air conditioning systems and water heaters work. Thoroughly updated to embrace the latest trends in design and the newest equipment technology, this Second Edition features: Updated coverage of site selection and the changing diversity of restaurants and mixed-theme facilities New coverage of costs associated with restaurant start-up New photographs and diagrams featuring cutting-edge foodservice equipment Guidelines to designing kitchen and storage areas for maximum efficiency Information on purchasing, installing, operating, and maintaining foodservice equipment in all areas of a restaurant, from the kitchen to the tabletop Helpful coverage of safety and health-related concerns Expanded coverage of energy conservation Discussion of new types of lighting and HVAC technology With fascinating interviews of successful professionals as well as novices, Design and Equipment for Restaurants and Foodservice, Second Edition is an indispensable resource for hospitality management students and professionals alike.

A comprehensive reference manual to the Certified Six Sigma Black Belt Body of Knowledge and study guide for the CSSBB exam.

"Process Plant Equipment Book is another great publication from Wiley as a reference book for final year students as well as those who will work or are working in chemical production plants and refinery..." -Associate Prof. Dr. Ramli Mat, Deputy Dean (Academic), Faculty of Chemical Engineering, Universiti Teknologi Malaysia "...give[s] readers access to both fundamental information on process plant equipment and to practical ideas, best practices and experiences of highly successful engineers from around the world... The book is illustrated throughout with numerous black & white photos and diagrams and also contains case studies demonstrating how actual process plants have implemented the tools and techniques discussed in the book. An extensive list of references enables readers to explore each individual topic in greater depth..." -Stainless Steel World and Valve World, November 2012 Discover how to optimize process plant equipment, from selection to operation to troubleshooting From energy to pharmaceuticals to food, the world depends on processing plants to manufacture the products that enable people to survive and flourish. With this book as their guide, readers have the information and practical guidelines needed to select, operate, maintain, control, and troubleshoot process plant equipment so that it is efficient, cost-effective, and reliable throughout its lifetime. Following the authors' careful explanations and instructions, readers will find that they are better able to reduce downtime and unscheduled shutdowns, streamline operations, and maximize the service life of processing equipment. Process Plant Equipment: Operation, Control, and Reliability is divided into three sections: Section One: Process Equipment Operations covers such key equipment as valves, pumps, cooling towers, conveyors, and storage tanks Section Two: Process Plant Reliability sets forth a variety of tested and proven tools and methods to assess and ensure the reliability and mechanical integrity of process equipment, including failure analysis, Fitness-for-Service assessment, engineering economics for chemical processes, and process component function and performance criteria Section Three: Process Measurement, Control, and Modeling examines flow meters, process control, and process modeling and simulation Throughout the book, numerous photos and diagrams illustrate the operation and control of key process equipment. There are also case studies demonstrating how actual process plants have implemented the tools and techniques discussed in the book. At the end of each chapter, an extensive list of references enables readers to explore each individual topic in greater depth. In summary, this text offers students, process engineers, and plant managers the expertise and technical support needed to streamline and optimize the operation of process plant equipment, from its initial selection to operations to troubleshooting.

The Fukushima Daiichi Accident consists of a Report by the IAEA Director General and five technical volumes. It is the result of an extensive international collaborative effort involving five working groups with about 180 experts from 42 Member States with and without nuclear power programmes and several international bodies. It provides a description of the accident and its causes, evolution and consequences, based on the evaluation of data and information from a large number of sources available at the time of writing. The Fukushima Daiichi Accident will be of use to national authorities, international organizations, nuclear regulatory bodies, nuclear power plant operating organizations, designers of nuclear facilities and other experts in matters relating to nuclear power, as well as the wider public. The set contains six printed parts and five supplementary CD-ROMs.

This is a new release of the original 1951 edition.

An ethologist shows man to be a gene machine whose world is one of savage competition and deceit

Now in its 40th year, Emerging Trends in Real Estate is one of the most highly regarded and widely read forecast reports in the real estate industry. This updated edition provides an outlook on real estate investment and development trends, real estate finance and capital markets, trends by property sector and metropolitan area, and other real estate issues around the globe. Comprehensive and invaluable, the book is based on interviews with leading industry experts and also covers what's happening in multifamily, retail, office, industrial, and hotel development.

Practice questions and test to aid those studying to take the ASQ Certified Six Sigma Green Belt exam.

A reference that details the pertinent chemical reactions and emphasizes the plant design and operations of petroleum processing procedures. The handbook is divided into four sections: products, refining, manufacturing processes, and treating processes. Wherever possible, shortcut methods of calcula

Although the prevalence of police-citizen conflict has diminished in recent decades, police use of excessive force remains a concern of police departments nationwide. This timely book focuses on what is known and what still needs to be learned to understand, prevent, and remediate police abuse of force. The topics covered include: a theory of police abuse of force; the causes of police brutality; measures of its prevalence; the violence-prone police officer; public opinion about police abuse of force; the issue of race; officer selection, training, and attitudes; police unions and police culture; administrative review; procedural justice and the review of citizen complaints; the role of lawsuits; and a survey of police brutality abroad. In the final chapter Geller and Toch suggest new directions for research and practical innovations in law enforcement, from which both police and citizens can benefit. The contributors to this volume are scholars of criminology, criminal justice, social psychology, law, and public administration; former police managers; a police union leader; civilian oversight agency administrators and analysts; civil liberties advocates; police litigation expert witnesses; and media commentators. The combination of theoretical and practical perspectives makes this book ideal for students and scholars of democratic policing and for those in police departments, government, and the media charged with addressing and understanding the problem of improper exercise of force.

The year is 1849. Young Jack Flagg sets out to recoup his Aunt Arabella's fortune on a ship bound from Boston to the California gold fields. Thus begin the wild, swashbuckling adventures of a determined 12-year-old and his intrepid butler. Illustrations.

A bestselling calculations handbook that offers electric power engineers and technicians essential, step-by-step procedures for solving a wide array of electric power problems. This edition introduces a complete electronic book on CD-ROM with over 100 live calculations--90% of the book's calculations. Updated to reflect the new National Electric Code advances in transformer and motors; and the new system design and operating procedures in the electric utility industry prompted by deregulation.

Power Plant Performance discusses the different procedures and practices involved in the operation of power plants. The book is divided into four parts. Part I covers general considerations such as steam cycles; the sampling, analysis, and assessment of coal; and pumping – its related terms, the different types of pumps, and the determination of sizes and efficiency. Part II tackles the important measurements in power plants such as temperature, pressure, and gas and water flow. Part III deals with the operation of power plant components such as the boiler, turbine, and condensers. Part IV tackles other related topics such as steam turbine heat consumption tests; plant-operating parameters; and the costs of outages. The text is recommended for professionals involved in the development, maintenance, and operation of power plants, especially those who would like to be familiar with the basics.

"This is a facsimile of the original edition, first published in 1903"--T.p. verso.

Test Prep Book's Six Sigma Green Belt Study Guide: Test Prep Book & Practice Test Questions for the ASQ Six Sigma Green Belt Exam Developed by Test Prep Books for test takers trying to achieve a passing score on the Six Sigma exam, this comprehensive study guide includes: -Quick Overview -Test-Taking Strategies -Introduction -Overview -Define Phase -Measure Phase -Analyze Phase -Improve Phase -Control Phase -Practice Questions -Detailed Answer Explanations Disclaimer: Six Sigma Green Belt(R) and ASQ(R) are registered trademarks of the American Society for Quality, which was not involved in the production of, and does not endorse, this product. Each section of the test has a comprehensive review created by Test Prep Books that goes into detail to cover all of the content likely to appear on the Six Sigma certification test. The Test Prep Books Six Sigma practice test questions are each followed by detailed answer explanations. If you miss a question, it's important that you are able to understand the nature of your mistake and how to avoid making it again in the future. The answer explanations will help you to learn from your mistakes and overcome them. Understanding the latest test-taking strategies is essential to preparing you for what you will expect on the exam. A test taker has to not only understand the material that is being covered on the test, but also must be familiar with the strategies that are necessary to properly utilize the time provided and get through the test without making any avoidable errors. Test Prep Books has drilled down the top test-taking tips for you to know. Anyone planning to take this exam should take advantage of the Six Sigma training review material, practice test questions, and test-taking strategies contained in this Test Prep Books study guide.

A brief introduction to Six Sigma for employees Six Sigma is today's most talked-about system for improving the quality of organizational processes. Written by bestselling author Peter Pande, What Is Six Sigma? is a concise summary of the core themes and processes of Six Sigma. Unlike almost all other books on Six Sigma, it is written for the employees of organizations rolling out Six Sigma not just managers. This helpful overview describes what Six Sigma is, why companies are implementing it, and how employees

can make it a success in their own organizations. Based on the bestselling *The Six Sigma Way*, this accessible introduction to Six Sigma answers typical employee questions, concerns, and even skepticism about this revolutionary program. Includes: The six themes of Six Sigma A five-step roadmap to Six Sigma implementation The 10 basic tools of Six Sigma, with an entire page devoted to each

At hundreds of thousands of commercial, industrial, and military sites across the country, subsurface materials including groundwater are contaminated with chemical waste. The last decade has seen growing interest in using aggressive source remediation technologies to remove contaminants from the subsurface, but there is limited understanding of (1) the effectiveness of these technologies and (2) the overall effect of mass removal on groundwater quality. This report reviews the suite of technologies available for source remediation and their ability to reach a variety of cleanup goals, from meeting regulatory standards for groundwater to reducing costs. The report proposes elements of a protocol for accomplishing source remediation that should enable project managers to decide whether and how to pursue source remediation at their sites.

For more than 65 years, *Alexander's Care of the Patient in Surgery* has been a trusted source for detailed information on perioperative nursing. Well-known author and educator Jane C. Rothrock sets up a solid foundation for practice, and offers step-by-step instructions for over 400 surgical interventions as well as many minimally invasive surgical procedures, all backed by the latest research. More than 1,000 full-color illustrations and photos depict procedures and methods, as well as surgical anatomy and instrumentation. This edition adds Rapid Response Team boxes with suggested interventions, plus coverage of new trends in patient and staff safety, the increase in interventional radiology, and the growth of outpatient ambulatory surgery. *Alexander's* gives you the tools you need to provide safe, cost-effective, high-quality patient care.

Summary SPA Design and Architecture teaches you the design and development skills you need to create SPAs. Includes an overview of MV* frameworks, unit testing, routing, layout management, data access, pub/sub, and client-side task automation. This book is full of easy-to-follow examples you can apply to the library or framework of your choice.

Purchase of the print book includes a free eBook in PDF, Kindle, and ePub formats from Manning Publications. *About the Technology* The next step in the development of web-based software, single-page web applications deliver the sleekness and fluidity of a native desktop application in a browser. If you're ready to make the leap from traditional web applications to SPAs, but don't know where to begin, this book will get you going.

About the Book *SPA Design and Architecture* teaches you the design and development skills you need to create SPAs. You'll start with an introduction to the SPA model and see how it builds on the standard approach using linked pages. The author guides you through the practical issues of building an SPA, including an overview of MV* frameworks, unit testing, routing, layout management, data access, pub/sub, and client-side task automation. This book is full of easy-to-follow examples you can apply to the library or framework of your choice. *What's Inside* Working with modular JavaScript Understanding MV* frameworks Layout management Client-side task automation Testing SPAs *About the Reader* This book assumes you are a web developer and know JavaScript basics.

About the Author Emmet Scott is a senior software engineer and architect with experience building large-scale, web-based applications. *Table of Contents* PART 1 THE BASICS What is a single-page application? The role of MV* frameworks Modular JavaScript PART 2 CORE CONCEPTS Navigating the single page View composition and layout Inter-module interaction Communicating with the server Unit testing Client-side task automation APPENDIXES Employee directory example walk-through Review of the

XMLHttpRequest API Chapter 7 server-side setup and summary Installing Node.js and Gulp.js

Ace the ASVAB with this comprehensive, easy-to-use guide *Expanded and improved, 2015/2016 ASVAB For Dummies with Online Practice* offers everything you'll need to hone your skills before taking the big test. In this easy-to-use, complete guide, expert Rod Powers – a retired First Sergeant from the U.S. Air Force – covers the Armed Services Vocational Aptitude Battery like no one else can. The book offers in-depth reviews of all nine test subjects, along with complete explanations for every question. To give you the opportunity to sharpen your test-taking skills, the guide also offers exercises and tips that will help you pinpoint the areas where you need the most help. To make sure you're as prepared as can be, access to practice tools online takes things one step further, featuring over one thousand questions that allow you to create your own optimized exams so you'll be ready on test day. Offers comprehensive preparation with six full-length ASVAB practice tests that will sharpen your test-taking skills Provides two AFQT practice tests to assess enlistment eligibility Gives you the ability to create your own tests for practice where you really need it, along with feedback on your progress Offers 300 flashcards to improve your vocabulary Jump in to *2015/2016 ASVAB For Dummies* and take your military test-taking skills to the next level.

The Blended Learning Playbook Using Lean Six Sigma Methods to Improve Lean Six Sigma Training Contaminants in the Subsurface Source Zone Assessment and Remediation National Academies Press

This is an anthology of anecdotes about the Minnesota frontier, dating primarily from the 1840s and 1850s. The material seems to have been collected directly from original settlers who were still alive in the early twentieth century. There are abundant descriptions of early logging operations, agriculture, building practices, plagues, infestations, flora and fauna, and floods. Accounts of local culture range from descriptions of Indian-white relations to boarding-house life, foodways, dances and other festivities. Several settlers were attracted to Minnesota for the celebrated health of its climate; others recall its life-threatening cold.

Marketing visionary Martin Lindstrom has been on the front line of the branding for over twenty years. In *Brandwashed*, he turns the spotlight on his own industry, drawing on all he has witnessed behind closed doors, exposing for the first time the full extent of the psychological tricks and traps that companies devise to win our hard-earned money.

Lindstrom reveals eye opening details such as how advertisers and marketers target children at an alarmingly young age (starting when they are still in the womb), what

heterosexual men really think about when they see sexually provocative advertising, how marketers and retailers stoke the flames of public panic and capitalize on paranoia over diseases, extreme weather events, and food contamination scares. It also presents the first ever evidence to prove how addicted we are to our smartphones, and how certain companies (like the maker of a very popular lip balm), purposely adjust their formulas in order to make their products chemically addictive, and much, much more. Brandwashed is a shocking insider's look at how today's global giants conspire to obscure the truth and manipulate our minds, all in service of persuading us to buy.

Performance management, the primary focus of a Lean organization, occurs through continuous improvement programs that focus on education, belief systems development, and effective change management. Presenting a first-of-its-kind approach, The Lean Management Systems Handbook details the critical components required for sustainable Lean management.

Success is driven through collaboration. The field of Industrial and Systems Engineering has evolved as a major engineering field with interdisciplinary strength drawn from effective utilization, process improvement, optimization, design, and management of complex systems. It is a broad discipline that is important to nearly every attempt to solve problems facing the needs of society and the welfare of humanity. In order to carry this forward, successful collaborations are needed between industry, government, and academia. This book brings together an international group of distinguished practitioners and academics in manufacturing, healthcare, logistics, and energy sectors to examine what enables successful collaborations. The book is divided into two key parts: 1) partnerships, frameworks, and leadership; and 2) engineering applications and case studies. Part I highlights some of the ways partnerships emerge between those seeking to innovate and educate in industrial and systems engineering, some useful frameworks and methodologies, as well as some of the ideas and practices that undergird leadership in the profession. Part II provides case studies and applications to illustrate the power of the partnerships between academia and practice in industrial and systems engineering. Features Examines the success from multiple industries Provides frameworks for building teams and avoiding pitfalls Contains international perspectives of success Uses collaborative approaches from industry, government, and academia Includes real world case studies illustrating the enabling factors Offers engineering education and student-centric takeaways

It is no secret that Lean Six Sigma (LSS) is not as popular with small and medium-sized enterprises (SMEs) as it is with larger ones. However, many SMEs are suppliers to larger entities who are pushing for superior quality and world-class process efficiencies from suppliers. Lean Six Sigma for Small and Medium Sized Enterprises: A Practical Guide provides a roadmap for the successful implementation and deployment of LSS in SMEs. It includes five real-world case studies that demonstrate how LSS tools have been successfully integrated into LSS methodology. Simplifying the terminology and methodology of LSS, this book makes the implementation process accessible. Supplies a general introduction to continuous improvement initiatives in SMEs Identifies the key phases in the introduction and development of LSS initiatives within an SME Details the most powerful LSS tools and techniques that can be used in an SME environment Provides tips on how to make the project selection process more successful This book covers the fundamental challenges and common pitfalls that can be avoided with successful introduction and deployment of LSS in the context of SMEs. Systematically guiding you through the application of the Six Sigma methodology for problem solving, the book devotes separate chapters to the most appropriate tools and techniques that can be useful in each stage of the methodology. Keeping the required math and statistics to a minimum, this practical guide will help you to deploy LSS as your prime methodology for achieving and sustaining world-class efficiency and effectiveness of critical business processes.

This reference manual is designed to help those interested in passing the ASQ's certification exam for Six Sigma Green Belts and others who want a handy reference to the appropriate materials needed to conduct successful Green Belt projects. It is a reference handbook on running projects for those who are already knowledgeable about process improvement and variation reduction. The primary layout of the handbook follows the ASQ Body of Knowledge (BoK) for the Certified Six Sigma Green Belt (CSSGB) updated in 2015. The authors were involved with the first edition handbook, and have utilized first edition user comments, numerous Six Sigma practitioners, and their own personal knowledge gained through helping others prepare for exams to bring together a handbook that they hope will be very beneficial to anyone seeking to pass the ASQ or other Green Belt exams. In addition to the primary text, the authors have added a number of new appendixes, an expanded acronym list, new practice exam questions, and other additional materials

This is the eBook of the printed book and may not include any media, website access codes, or print supplements that may come packaged with the bound book. For senior-level or first-year graduate-level courses in control analysis and design, and related courses within engineering, science, and management. Feedback Control of Dynamic Systems, Sixth Edition is perfect for practicing control engineers who wish to maintain their skills. This revision of a top-selling textbook on feedback control with the associated web site, FPE6e.com, provides greater instructor flexibility and student readability. Chapter 4 on A First Analysis of Feedback has been substantially rewritten to present the material in a more logical and effective manner. A new case study on biological control introduces an important new area to the students, and each chapter now includes a historical perspective to illustrate the origins of the field. As in earlier editions, the book has been updated so that solutions are based on the latest versions of MATLAB and SIMULINK. Finally, some of the more exotic topics have been moved to the web site.

The Geothermal Direct Use Engineering and Design Guidebook is designed to be a comprehensive, thoroughly practical reference guide for engineers and designers of direct heat projects. These projects could include the conversion of geothermal energy into space heating cooling of buildings, district heating, greenhouse heating, aquaculture and industrial processing. The Guidebook is directed at understanding the nature of geothermal resources and the exploration of these resources, fluid sampling techniques, drilling, and completion of geothermal wells through well testing, and reservoir evaluation. It presents information useful to engineers on the specification of equipment including well pumps, piping, heat exchangers, space heating equipment, heat pumps and absorption refrigeration. A compilation of current information about greenhouse, aquaculture and industrial applications is included together with a discussion of

engineering cost analysis, regulation requirements, and environmental considerations. The purpose of the Guidebook is to provide an integrated view for the development of direct use projects for which there is a very potential in the United States.

The definitive classic on high-performance teams *The Wisdom of Teams* is the definitive work on how to create high-performance teams in any organization. Having sold nearly a half million copies and been translated into more than fifteen languages, the authors' clarion call that teams should be the basic unit of organization for most businesses has permanently shaped the way companies reach the highest levels of performance. Using engaging case studies and testimonials from both successful and failed teams—ranging from Fortune 500 companies to the U.S. Army to high school sports—the authors explain the dynamics of teams both in great detail and with a broad view. Their conclusions and prescriptions span the familiar to the counterintuitive:

- Commitment to performance goals and common purpose is more important to team success than team building.
- Opportunities for teams exist in all parts of the organization.
- Real teams are the most successful spearheads of change at all levels.
- Working in teams naturally integrates performance and learning.
- Team “endings” can be as important to manage as team “beginnings.”

Wisdom lies in recognizing a team's unique potential to deliver results and in understanding its many benefits—development of individual members, team accomplishments, and stronger companywide performance. Katzenbach and Smith's comprehensive classic is the essential guide to unlocking the potential of teams in your organization.

This book offers comprehensive coverage of the design, analysis, and operational aspects of biomass gasification, the key technology enabling the production of biofuels from all viable sources--some examples being sugar cane and switchgrass. This versatile resource not only explains the basic principles of energy conversion systems, but also provides valuable insight into the design of biomass gasifiers. The author provides many worked out design problems, step-by-step design procedures and real data on commercially operating systems. After fossil fuels, biomass is the most widely used fuel in the world. Biomass resources show a considerable potential in the long term if residues are properly handled and dedicated energy crops are grown. Includes step-by-step design procedures and case studies for Biomass Gasification Provides worked process flow diagrams for gasifier design. Covers integration with other technologies (e.g. gas turbine, engine, fuel cells)

Saving myself for marriage, not hardly. Saving myself for someone who will make my heart race, most definitely. In theory it's a good plan, however even the best-laid plans fall through. Seeing him, being around him, alerts all my senses and I dream about being his, wrapping myself in his arms and never letting go. The only problem - he sees me as his sister. My name's Ava Evans and I'm in love with my older brother's best friend, Nate Garrison. Burying myself in work for the past two years, avoiding any thought of her, has worked, until now. She's everywhere, in my dreams, in my gym, and in my heart. I'm not sure when I fell in love with Ava Evans, but I am completely in love with my best friend's baby sister. At first she was too young for me and that made it easy to stay away. Now, it's a struggle to keep my distance. How am I supposed to resist her when I can't escape her? If he ever found out, it would ruin our friendship. Even with that knowledge all she would have to do is... Just Say When. 18+" data-bbox="32 375 973 491"/>

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