Toshiba Computer User Guide

Provides information on how to upgrade, maintain, and troubleshoot the hardware of laptop computers, discussing the differences among them as well as their various configuration options.

Designed to help processing professionals and technical writers write clear, accurate computer user documentation. Presents a systematic approach to writing paper and online documentation. Version 2 retains much essential material from the first edition, while offering new information on desktop publishing, CASE tools and the ``software factory'' programming technologies. Also covers new techniques such as team writing, hypertext, mass storage and more.

Qualitative Research in Education: A User's Guide, Third Edition continues to bring together the essential elements of qualitative research, including traditions and influences in the field and practical, step-by-step coverage of each stage of the research process. Synthesizing the best thinking on conducting qualitative research in education, Marilyn Lichtman uses a conversational writing style that draws readers into the excitement of the research process.

Equip current and future user-support professionals with the critical people skills

and exceptional technical knowledge necessary to provide outstanding support with Beisse's A GUIDE TO COMPUTER USER SUPPORT FOR HELP DESK AND SUPPORT SPECIALISTS, 5E. This useful guide focuses on the informational resources and technical tools students need most to function effectively in a support position. Readers develop the skills to handle troubleshooting and problem solving, successfully communicate with clients, determine a client's specific needs, and train end-users, as well as handle budgeting and other management priorities. Clear, balanced coverage in this edition highlights the latest trends and developments, from Web and e-mail-based support to assistance with Windows 7 and cloud computing. Engaging special features, such as Tips and On the Web Pointers, provide important insights, while new Discussion Questions and Case Projects encourage active participation in the learning process. Leading professional software HelpSTAR and Microsoft Office Project Professional 2010 accompany Beisse's A GUIDE TO COMPUTER USER SUPPORT FOR HELP DESK AND SUPPORT SPECIALISTS, 5E to reinforce the knowledge and skills your students need for success in today's user-support positions. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

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Provides lists of selling prices of items found on eBay in such categories as antiques, boats, books, cameras, coins, collectibles, dolls, DVDs, real estate, stamps, tickets, and video games. Cathodic protection (CP) is used to prevent corrosion on many buried and submerged metallic structures such as underground pipes and tanks. Periodic testing is required to ensure proper CP system operation, but many Directorates of Public Works (DPWs) do not have sufficient resources to conduct such tests regularly. Several companies have begun manufacturing remote monitoring units (RMUs) for CP systems. The technology allows personnel to monitor multiple CP systems from a central location so problems can be detected and repaired immediately. RMUs from three manufacturers were evaluated during Phase I of this study (FEAP TR 97/76) to determine their effectiveness. Only one of them performed successfully. During Phase II, RMUs from two additional manufacturers were evaluated. Results showed that both of the systems from Phase II performed successfully and are suitable for use at Army installations.

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